MCG Guidelines for Pre-Service/PA Coming to Molina in February

Molina Healthcare of Illinois (Molina) has partnered with MCG Health to tap into a clinical criteria tool that leverages informed clinical guidance for value-based care. MCG care guidelines provide fast access to evidence-based best practices across the continuum of care, supporting clinical decision-making and documentation.

Molina already uses MCG guidelines for inpatient care, including:

- Inpatient & surgical
- General recovery
- Recovery facility
- Behavioral health

On February 1, 2021, Molina will begin utilizing MCG clinical guidelines that include but are not limited to:

- Multiple condition management
- Ambulatory care
- Transitions of care
- Home care
- Plus others

Molina, our members, and our provider partners will enjoy many benefits, such as:

- Effective health care with evidence-based care guidelines
- Increased provider satisfaction via standardized clinical criteria review process
- Improved quality of care
- Better health outcomes through more effective Utilization Management

It’s All Behind the Scenes

The transition will be seamless for providers. Implementation of the MCG guidelines will not affect your process for notifying Molina of admissions or seeking Prior Authorization (PA) approvals.

Molina is simply switching from the current PA care guideline tool InterQual to MCG. We currently use MCG for the assessment of inpatient services and will use MCG for both inpatient and outpatient service reviews starting February 1, 2021.
To learn more about MCG, visit MCG’s website or call (888) 464-4746. Thank you for your partnership in providing the best possible care for Molina members.

Questions?
We’re here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit Molina’s Service Area page at MolinaHealthcare.com.

Get Critical Updates
Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina’s provider email list. Click here to get started.

Note: Molina’s website and documents are best viewed in Google Chrome or Microsoft Edge.