June 15, 2021

Provider Memorandum

Molina Switching to New POD This Summer: Your Accurate Information is Essential

Molina Healthcare of Illinois (Molina) is transitioning to a new platform for the Provider Online Directory (POD). Ensuring that your information is current on the POD is critical because Molina members use it to find the right providers for the care they need.

Please take this opportunity to confirm your demographic information, as well as any special areas of focus or training are relevant and up to date.

To make updates, please contact Molina **within two weeks** of the date on this memo:
- **Roster Submissions**—Submit your most current roster following the standard process.
- **Non-Roster Submissions**—Submit your changes via the Provider Information Update form found on the Molina's provider website Frequently Used Forms page under the header Contracting and Provider Forms.

A few key benefits of Molina's new Provider Online Directory are:
- **Easy to Use**—User-friendly, intuitive navigation.
- **Saves Time**—Provider profile cards for quick access to information.
- **Simple Searches**—Browse by category and search bar.
- **More Options**—Expanded search options and filtering.
- **Save Favorites**—Enables members to easily save provider information.

The new POD will roll out in phases beginning this summer 2021. Contact your Provider Network Manager with questions, or email the team at MHILProviderNetworkManagement@MolinaHealthcare.com.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. Join Molina's provider email list. Click here to get started.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.