![MOLINA HEALTHCARE logo]

November 4, 2021

Provider Memorandum

Billing Change for Non-Emergency Ground Ambulance Services

Molina Healthcare of Illinois (Molina) announces a change in how non-emergency ground ambulance services will be billed for covered Medicaid and MMP/Duals members in Illinois. For MMP/Duals, this billing change is only applicable for non-emergency ground ambulance services **not** covered by Medicare.

As a result of PA 102-0661, non-emergency ground ambulance services will be carved out of Medicaid contracts effective with dates of service on and after **January 1, 2022**, when the Plan will cease paying non-emergency ground ambulance **Category of Service 051** claims.

Providers **must** obtain Prior Approval for non-emergency ground ambulance services through First Transit, the vendor with which HFS has contracted to provide PA review for most non-emergency transportation. Providers will then submit claims directly to HFS for dates of service beginning January 1, 2022.

MMP/Duals

The MMP/Duals Plans will continue to cover and pay for Medicare-covered, non-emergency ground ambulance services. Only non-emergency ambulance services **not** covered by Medicare will be carved out of managed care.

Providers can call the HFS Bureau of Professional and Ancillary Services at **(877) 782-5565** for fee-for-service questions or issues, or you can email your Provider Network Manager.

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit Molina's Service Area page at MolinaHealthcare.com.

Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? Click here to get started.

Get Critical Updates

Receive news and updates about Molina's services and plan requirements delivered straight to your inbox. Click here to join Molina's provider email list.

Note: Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.