

Provider Memorandum

MEDI Screenshot Submissions No Longer Accepted for PCF Payments

Molina Healthcare of Illinois (Molina) is aligned with the Illinois Department of Healthcare and Family Services (HFS) position regarding MEDI screenshot submissions. HFS issued a statement on April 8, 2021, confirming that it has corrected programming errors in the LTC Patient Credit File (PCF), eliminating the need to use Medical Electronic Data Interchange (MEDI) screenshots for reimbursement.

Providers are advised to resolve any further PCF discrepancies directly with HFS.

History

HFS notifies MCOs of any applicable patient liability amounts for LTC and supportive living members via the Patient Credit File (PCF). The file is sent to MCOs on weekly basis.

Therefore, Molina is reinstating the guidance described in our August 2020 provider memo affirming that we will **not** accept proof of patient liability by the submission of MEDI screenshots. [Reference the August 2020 memo.](#)

Questions?

We're here to help. Contact your Provider Network Manager or email the Provider Network Management team at MHILProviderNetworkManagement@MolinaHealthcare.com. For help identifying your Provider Network Manager, visit [Molina's Service Area](#) page at MolinaHealthcare.com.

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