Table 1

Health Plan Name	Link to list of Prior Authorization requirements for Healthcare Services	Link to formulary with prior authorization requirements for Medications	Total # of prior authorization requests for physical health services	Total # of prior authorization requests denied for physical health services	Total # of prior authorizations approved for an alternative service for physical health	Total # of prior authorization requests for behavioral health services	Total # of prior authorization requests denied for behavioral health services	Total # of prior authorization requests for pharmaceuticals	Total # of prior authorization requests denied for pharmaceuticals	prior authorization denials for pharmaceuticals compared to total # of Rxs received (ratio)	Percentage of claims payments for pharmaceutica ls with PA compared to all claim payments (%)	Total # of prior authorizatio ns approved for an alternative service for behavioral health	Total # of appeals decided for physical health
Molina Healthcare of Illinois, Inc. Marketplace	molinahealthcare.com/prweb/PRAuth/app/UM_/e HtlA4g3fVL51ilFT GspMw*/!UM/$STANDARD?isWeb	namarketplace.com/marketplace/il/en-us/Providers/Drug-List.aspx#drugformulary	157	49	NA	3	1	82	36	36/6839	59/6839	NA	150

Table 2

Total # of appeals upheld for physical health	Total # of appeals with decision overturned for physical health	Total # of appeals for behavorial health	Total # of appeals upheld for behavorial health	Total # of appeals with decision overturned for behavioral health	# 1 denial reason for physical health PA	# 2 denial reason for physical health PA	#3 denial reason for physical health PA	#4 denial reason for physical health PA	#5 denial reason for physical health PA	# 1 denial reason for BH PA	# 2 denial reason for BH PA	#3 denial reason for BH PA	#4 denial reason for BH PA	#5 denial reason for BH PA
112	38	2	1	1	Denied Medical Necessity Criteria	Denied Non Participating Provider	Denied additional information not received	Denied Non Participating Provider	NA	Denied Non Paticipating Provider	NA	NA	NA	NA

Table 3

Average time between submission of a complete PA request and response for physical health	Average time between submission of a complete PA request and response for behaviorall health	# 1 denial reason for Rx	# 2 denial reason for Rx	#3 denial reason for Rx	#4 denial reason for Rx	#5 denial reason for Rx	Average time between submission of a complete PA request and response for physical health	Average time between submission of a complete PA request and response for Rx
2.84 Days	1.92 Days	Criteria Not Met	Non-Covered benefit	NA	NA	NA	Expedited: 14.6 H Standard: 34.9 H	Expedited: 10.4 H Standard: 34.8 H