














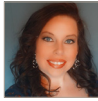








Meet the Provider Services Team







Passport Health Plan by Molina Healthcare maintains a strong commitment to meeting the needs of our providers. The Provider Services Team is dedicated to enhancing network provider relationships and ensuring that day-to-day experiences with Passport are positive. Passport has designated Provider Services Representatives across Kentucky for all provider types. These Provider Services Reps are subject matter experts and are available to provide education and orientations for you. Additionally, Provider Services Reps partner with our Providers to problem-solve and offer solutions for each practice's individual needs.

Passport also offers a dedicated Provider Contact Center which can be reached by calling 1-800-578-0775. This line is your resource for claims inquiries, demographic changes, panel inquiries and general questions. Provider Services Reps can be reached individually as shown below or via ProviderRelations@passporthealthplan.com

Territories	Provider Services Rep.	Provider Type	Contact Info
	Chasity Dotson 	Regions 1 & 2; Health Systems; Owensboro Health, Point of contact for State Health Department	502-212-6717 Chasity.Dotson@passporthealthplan.com
	Jaclyn Richie 	Region 3 PCPs, Specialists, Health Departments in Jefferson County with the following zip codes: 40202, 40203, 40204, 40208, 40210, 40211, 40212, 40213, 40291, 40299, 40059, 40205, 40206, 40207, 40220, 40222, 40223, 40232, 40241, 40243, 40245 Health Systems: Family Health Centers, Park Duvalle, Shawnee Christian Health Center, One Pediatrics, Kentuckiana Medical Center, Kindred, Physicians Medical Center	502-352-8713 Jaclyn.Richie@molinahealthcare.com
	Aleksandra Jozic 	Region 3 PCPs, Specialists, Health Departments In Jefferson Co. Zip Codes 40118, 40214, 40215, 40216, 40217, 40218, 40219, 40258, 40272, 40228, 40219, 40229 & Counties; Breckenridge, Bullitt, Grayson, Larue, Marion, Meade, Hardin & Washington Counties, Health Systems: Family Allergy and Asthma, Hardin Intensive Health, Twin Lake Regional Medical Center, Breckinridge Memorial Hospital	502-585-7308 Aleksandra.Jozic@passporthealthplan.com
	Beth Goodin 	PCP's, Specialists, Health Departments in Region 4, and all Hospital systems in region 4	270-202-9995 Elizabeth.Goodin@molinahealthcare.com
	Amy Lewis 	ALL Region 5 Counties Except: Harrison, Nicholas, Owen & Scott, Health Systems: Ephraim McDowell Regional Medical Center Hospital, James B. Haggin Memorial Hospital, Bluegrass Community Hospital, Frankfort Regional Hospital	502-585-7311 Amy.Lewis@molinahealthcare.com
	Donna Moor 	ALL PCP's, Specialists, Health Departments in Region 7 & Health Systems: St. Claire, Kings Daughter, Quorum Health Facilities. Region 8 Counties: Johnson, Lee, Magoffin, Martin, Wolfe	502-566-7825 Donna.Moor@passporthealthplan.com
	Crystal Roper 	Region 5 Counties: Owen, Scott, Harrison, Nicholas Region 6 & Region 3 Counties: Carroll, Henry, Nelson, Oldham, Shelby, Spencer, Trimble Counties Health Systems: Carroll County Memorial Hospital, Indiana Counties: Floyd, Clark, Harrison, Kings Daughters Madison	502-212-6763 Crystal.Roper@passporthealthplan.com

Territories	Provider Services Rep.	Provider Type	Contact Info
	Brittany Spencer 	ALL Region 8 with the exception of Johnson, Lee, Magoffin, Martin, & Wolfe. Health Systems: Highlands ARH, Pikeville Medical Center, Pineville Hospital, & Manchester Memorial Hospital	502-212-6802 Brittany.Spencer@molinahealthcare.com
Statewide	Shelley Fife 	Major Health Systems: University of Kentucky, St. Elizabeth's Healthcare, Cincinnati Children's Hospital Medical Center, LifePoint, HCA, KPCA, Hospital Corporation of American (HCA) Facilities, and LifePoint Hospitals	502-212-6816 Shelley.Fife@passporthealthplan.com
Statewide	Justin Radford 	Major Health Systems: University of Louisville Healthcare, Baptist Health Systems, Norton Health, & CHI/ St. Joseph	502-585-7914 Justin.Radford@passporthealthplan.com
East & Outside Kentucky Ancillary	Henry Spalding 	Region 3, 6, 7, 8 and all Out of State Ancillary Providers (Ambulatory Surgical Centers, Ambulance, Dialysis, DME, Home Health, Home Infusion, Hospice, Lab, PPEC, SNF's, Rehab Centers).	502-212-6728 William.Spalding@molinahealthcare.com
West Ancillary	Casey Martin 	Region 1,2,4 Ancillary Providers (Ambulatory Surgical Centers, Ambulance, Dialysis, DME, Home Health, Home Infusion, Hospice, Lab, PPEC, SNF's, Rehab Centers).	502-352-8713 Casey.Martin@molinahealthcare.com
	Magan Wagner 	Passport Advantage Representative All PAD Providers	502-541-7710 Magan.Wagner@molinahealthcare.com

Behavioral Health

Territories	Provider Services Rep.	Provider Type	Contact Info
	Teri Hardman 	Behavioral Health, Regions 1, 2, 4 and all Community Mental Health Centers, & BH for Recovery Works, & Spero	502-212-6713 Teri.Hardman@passporthealthplan.com
	Ginger Kovacevic 	Behavioral Health, Region 3 & BH for Baptist Health, KY One, and University of Louisville	502-585-7316 Ginger.Kovacevic@passporthealthplan.com
	Christine Drake 	Behavioral Health, Norton Healthcare, Regions 5, 6, 7, 8	502-212-6704 Christine.Drake@passporthealthplan.com

