# Care Connections

Telehealth and In-Home Assessments



#### **CARE CONNECTIONS SERVICES**

#### **Annual Comprehensive Exams [ACE]**

- Annual exam including comprehensive review and documentation of patients':
  - Medical history and active diagnoses capture
  - Medication review and patient education
  - Pain and Functional Status assessments
  - Mini-mental and depression screening
  - Substance abuse screening
  - Advanced directives status
- Health Risk Assessment (HRA)
  - Social Determinants of Health (SDOH)
- Redetermination reminders
  - Timely engagement of member to maintain coverage
- Coordination with PCP for all visits and findings
  - Coordination with Care Management as needed

### **QUALITY SERVICES**

- Comprehensive Diabetes Care (CDC)
  - Point-of-care A1c
  - Point-of-care nephrology screen
  - Point-of-care diabetic retinal exam
- Colon Cancer Screen (COL)
  - Cologuard order and result management
- Schizophrenic Screening for Diabetes (SSD)
  - Point-of-care A1C
- "Mothers of Molina" (MOM) Postpartum (PPC-Post)
  - Edinburgh Postnatal Depression Scale (EPDS)
- Well Child (W15, W34, WCC and AWC)
  - Immunization capability in development
- Post Discharge Visits
  - Includes medication reconciliation post-discharge (MRP)
  - Behavioral Health (FUH, IET and many more to come)



## **Member Visit Summary**

- We submit an encounter to the health plan of our visit.
- We NEVER send a bill to the member or the health plan.
- We send the member-identified Primary Care Provider (PCP) complete documentation of the NP visit with the member
- We will generate a Case Management referral if the member has a critical medical Social Determinants of Health (SDOH) need identified.
- We will NEVER be the PCP for the member we are simply a care-extender for preventive and quality gaps in care closures.
- We have an annual touch with our member and NEVER will do chronic care management.

