



Introducing Long-Term Services Coordinators (LTS-Cs) to Support Our Members and Providers

At Molina Healthcare, within our One Care line of business, we are proud to introduce **Long-Term Services Coordinators (LTS-Cs)**—specialized professionals embedded in our care teams to focus on long-term services and supports for our members.

What LTS-Cs Do

LTS-Cs help members live independently, stay connected to their communities, and access the services they need to thrive. This includes assistance with applications for PCA services, coordination with housing agencies, and ensuring access to behavioral health supports.

Who We Partner With

To deliver these services across our coverage areas, Molina contracts with **Community-Based Organizations (CBOs)** and **Aging Services Access Points (ASAPs)**. These partners bring deep local knowledge, strong community ties, and a shared commitment to person-centered care.

Why It Matters for Providers

For members, an LTS-C means having an advocate who understands their needs and helps them navigate complex systems. For our provider network, it means having a trusted collaborator who can connect members to essential non-medical supports and enhance overall care coordination.

LTS-Cs work closely with providers, caregivers, and community organizations to ensure care is comprehensive, culturally competent, and disability-informed—bridging gaps between medical services and the broader supports that enable independence and inclusion.