

Senior Whole Health by Molina Healthcare's Behavioral Health Inpatient Admission Process

- Behavioral Health Admissions require a fax notification ONLY within one business day of admission
 - Hospital Emergency Rooms: Admit the patient. You do not need to wait for the authorization number. Your UM Department should provide notice as stated below.
 - Hospital UM Departments & Freestanding Behavioral Health Hospitals:
 - Within one business day, notify Molina at the fax numbers below:
 - Include clinical information with fax notification. Please note that the Emergency Service Program's clinical evaluation will be accepted as part of this process.
 - Use the current UM fax form with the notation "Behavioral Health Admission Notice."
 - Fax notice, continued stay, and discharge information to Medicare at 844-834-2152
 - SWH MA will provide an authorization number for billing purposes only (no denials of initial admission).
- With the authorization number, SWH MA will provide information within three to five business days on timing of the next review date.

If you have additional questions, please contact your Provider Service Representative directly, contact the Provider Services Department at 855-838-7999, or email SWHProviderRelations@molinahealthcare.com.