



Digital First Utilization Management Notice

Effective January 31, 2026

Dear Provider,

As part of our ongoing commitment to operational efficiency, security, and regulatory alignment, Molina will transition all participating providers to a secure, digital intake method for prior authorization requests via Availity, effective **January 31, 2026**.

What's Changing?

- Fax-based submission channels for prior authorization requests will be discontinued.
- All prior authorization requests must be submitted digitally through Availity.

Why This Matters:

- **Enhanced data security:** Digital submissions reduce risks associated with fax transmissions.
- **Faster processing:** Improved turnaround times for prior authorizations.
- **Greater transparency:** Real-time submission tracking through Availity.
- **Regulatory alignment:** Supports CMS and state policy, including the CMS0057 and AHIP Digital Prior Auth Mandate.
- **Improved reporting:** Better tracking of approvals and denials for regulatory compliance.

What to Expect:

- **Training and support:** Molina will offer webinars, one-on-one sessions, and step-by-step guides to ensure a smooth transition.
- **Exception process:** Providers with documented barriers to digital submission will have access to an exception process during a defined transition period.
- **LTSS/SNF Custodial Care Providers:** Current authorization process will continue unchanged.

We are committed to supporting you through this transition and ensuring you have the resources needed for success. If you have questions or need assistance, please contact your Molina Provider Services representative.

Thank you for your partnership as we continue to enhance the provider and member experience.