



**Senior Whole Health.**

BY MOLINA HEALTHCARE

1075 Main St., Suite 400  
Waltham, MA 02451

<#MM/dd/yyyy#>

<<MemberFullName>>

<<MemberAddress1>> <<MemberAddress2>>

<<MemberCity>>, <<MemberState>> <<MemberZip>>

**Member ID: <<Member ID>>**

**Dear Member,**

**Welcome to Senior Whole Health!** Thank you for choosing us as your health plan. We're here to help you feel your best because you're important to us.

Because of the holidays, there may be a delay in when you get your member ID card. To make sure you have what you need to get care as of January 1, 2022, we are sending your member ID number in this letter. **Please keep this letter to show to any health care provider or pharmacy until your new member ID card arrives. If you have already received your member ID card, you do not need to use this letter.**

You can also view or print your ID card at [myseniorwholehealth.com](https://myseniorwholehealth.com) or download the My Molina mobile app. You'll need your Member ID number to sign up.



Scan QR code to download My Molina mobile app

Remember to show your Senior Whole Health member ID number every time you go to the doctor or pharmacy.

*In case of emergency, please call 911 or go to the nearest emergency room. Prior authorization is NOT needed for emergency or urgent care services.*

If you have questions or need help, please call Member Services at (888) 794-7268 (TTY: 711) Monday - Friday 8 a.m. to 8 p.m. local time (from October 1-March 31, 7 days a week). We are here to help!

**Thank you for being a Senior Whole Health member.**

Sincerely,

Senior Whole Health  
SWHMA.com

This information is available in other formats such as Braille, large print and audio.