

# Provider Bulletin

Senior Whole Health, LLC



September 29, 2025

## Notice: Skilled Nursing Facility (SNF) Add-On Prior Authorization Update

### What's New:

- The **SNF Add-On Prior Authorization requirement remains paused.**
- Beginning **October 1, 2025**, providers are required to submit **assessment documentation** (MDS and SC1 forms) within 3 business days of completion.

### Submission Process:

- Email all required assessment documentation to:  
**SWHMOLINASNFSUBMISSIONS@molinahealthcare.com**
- This dedicated mailbox is designed to streamline submissions and reduce administrative delays.

### Why This Matters:

This update ensures timely review of assessments while the prior authorization requirement remains on hold. We appreciate your partnership as we work to improve processes and reduce administrative burden.

### Questions?

Contact your Provider Relations Manager or email **SWHProviderRelations@molinahealthcare.com**. You can also call (855) 838-7999.