

Provider Bulletin

July 2025



Juvenile Arthritis Awareness Month

July is Juvenile Arthritis Awareness Month. Juvenile arthritis (JA), or pediatric rheumatic disease, isn't a specific disease. It's an umbrella term to describe the inflammatory and rheumatic diseases that develop in children under the age of 16. These conditions affect hundreds of thousands of kids and teens in the United States.

Most kinds of JA are autoimmune or autoinflammatory diseases. That means the immune system, which is supposed to fight against foreign invaders like viruses and germs, instead releases inflammatory chemicals that attack healthy cells and tissue. In most JA cases, this causes joint inflammation, swelling, pain and tenderness, but some types of JA have few or no joint symptoms or only affect the skin and internal organs.

The exact causes of JA are unknown, but researchers believe that certain genes may cause it when activated by a virus, bacteria or other external factors. There is no evidence that foods, toxins, allergies or a lack of vitamins cause the disease. For more information, please visit Arthritis.org/Diseases/Juvenile-Arthritis.

Americans with Disabilities (ADA) survey—please complete

The Americans with Disabilities Act (ADA) requires providers to make reasonable access and accommodations for all persons with disabilities. Molina is providing you with the opportunity to self-attest to the below ADA standards to verify core elements of ADA compliance. If we don't get a completed survey, a member of our team will conduct an on-site assessment.

Please visit MolinaHealthcare.SurveyMonkey.com/r/3Y29WZ8 to complete the ADA attestation/survey for each service location. This survey will take approximately 3 to 5 minutes to complete.

Legacy Molina prior authorization submission tool retiring in August 2025

The legacy Molina prior authorization (PA) submission tool will be removed in August 2025. As health care providers, you must begin using the Availity Essentials platform for PA submissions moving forward. This change will help streamline the submission process and support a more unified experience across payers.

How to get started

- 1. Verify access:** Ask your organization's Availity administrator to confirm your authorization role assignment.
- 2. Log in:** Go to Availity Essentials and navigate to Registrations>Authorizations.
- 3. Try it out:** Begin using the application, submit PAs and explore its functionality.

Register today: If your organization is not currently registered with Availity Essentials, the person in your organization designated as the Availity administrator should go to [Availity.com](https://www.availity.com) and select Get Started. If you need assistance registering with Availity Essentials, visit [Availity.com/Customer-Support](https://www.availity.com/Customer-Support).

Diagnosis codes and anatomical modifiers

As a reminder, Molina follows the Centers for Medicare & Medicaid Services (CMS) requirements for laterality-specific diagnosis codes on all claims for which anatomical modifiers are required. These modifiers should be used whenever a procedure is performed on only one side. Hospitals should report the appropriate right or left side (RT or LT) modifier to identify which paired organs were operated upon. For example:

- LT: Left side (used to identify procedures performed on the left side of the body)
- RT: Right side (used to identify procedures performed on the right side of the body)

Modifiers LT and RT apply to codes that identify procedures that can be performed on paired organs, e.g., ears, eyes, nostrils, kidneys, lungs and ovaries.

Additionally, according to the American Medical Association Current Procedural Terminology (AMA CPT) manual, the Healthcare Common Procedure Coding System (HCPCS) Level II manual and our policy, the anatomic-specific modifiers designate the area or part of the body on which the procedure is performed.

For reference, these anatomical modifiers are included in this guidance: E1-E4 (eyelids), FA-F9 (fingers), TA-T9 (toes), LC (left circumflex, coronary artery), LD (left anterior descending coronary artery), LM (left main coronary artery), RC (right coronary artery), RI (ramus intermedius), LT (left side), RT (right side), 50 (bilateral side).

Below are links to the corresponding CMS documents regarding these requirements:

Specified Laterality Diagnosis link:

[CMS.gov/Files/Document/r11059cp.pdf](https://www.cms.gov/Files/Document/r11059cp.pdf)

Anatomical Modifier link:

[CMS.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c04.pdf](https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c04.pdf)



Upcoming webinar learning opportunities

Introducing the protective factors framework and an overview of the train-the-trainer opportunities

Molina is committed to preventing and buffering the harmful effects of adverse childhood events (ACEs). In continuing our efforts, we are partnering with the Children's Trust Fund Alliance to offer "Strengthening Families Protective Factors," an intensive 4-week training. This train-the-trainer model will be hosted virtually this fall. One person from your clinic will attend a 5-hour training session once a week. They will be responsible for developing and leading a plan to apply what they've learned and guide staff in implementing the protective factors framework in your clinic. "We will be offering a total of 25 seats for the training and will be prioritizing sponsorship for participants from Rural Health Centers, Federally Qualified Health Centers, Child and Adolescent Health Centers and school-based clinics.

Molina fully sponsors the training, which will be on Thursdays: September 25, October 2, October 9 and October 23. In addition, there will be some pre-training and post-training independent preparation and reflection. Upon completion, participants will be recognized as alliance-certified trainers (valued at \$2,500), complete a Clifton Strengths Assessment (valued at \$75) and receive a Molina honorarium of \$500.

If you would like more information about this opportunity, please reach out to Maura Fulton at Maura.Fulton@MolinaHealthcare.com.

Provider Bulletin

Join a Molina provider orientation session and learn more about what Molina can do for you!

To join any of the following, please visit our **“You Matter to Molina” website section** for providers at MolinaHealthcare.com/Providers/MI/Medicaid/Comm/YouMattertoMolina.aspx. Below are dates/times for upcoming live orientation sessions:

Thursday, August 28, 9–10:30 a.m.

Thursday, September 25, 9–10:30 a.m.

2025 Model of Care provider training

In alignment with requirements from the Centers for Medicare & Medicaid Services (CMS), Molina requires primary care providers (PCPs) and key high-volume specialists, including hematologists/oncologists, cardiologists and neurologists, to receive training about Molina's Special Needs Plans (SNP) Model of Care (MOC). The SNP MOC is the plan for delivering coordinated care and care management to special needs members. Per CMS requirements, managed care organizations (MCOs) are responsible for conducting their own MOC training, which means multiple insurers may ask you to complete separate training. MOC training materials and attestation forms are available at MolinaHealthcare.com/-/Media/Molina/PublicWebsite/2025ModelofCareProviderTraining.pdf

The target completion date for this year's training is **October 31, 2025**.

Prior authorizations updates effective July 1, 2025

Molina's Prior Authorization (PA) Guide and PA code matrix were updated on July 1, 2025. All PA tools are available online at MolinaHealthcare.com/Providers/MI/Medicaid/PriorAuthorization/PA.aspx.

Surveys—Your opinion matters!

Molina is committed to our provider community and is interested in what you want to see in our Provider Bulletin. To share your thoughts, please visit MolinaHealthcare.SurveyMonkey.com/r/VFLCVPQ.

We are also interested in your recent interaction with our provider network team. To comment on this, please visit MolinaHealthcare.SurveyMonkey.com/r/MI/ProviderNetworkSurvey or use the link at the bottom of your provider relations manager's signature.

