

Provider Bulletin

April 2026

April is National Stress Awareness Month and Autism Awareness Month

April is designated as **National Stress Awareness Month** to bring attention to the negative impact of stress. It has been held every April since 1992 to raise awareness of our modern-day stress epidemic. It is the time when we have an opportunity for an open conversation about the causes, effects and management of stress. Adverse health outcomes related to stress include low birthweight, cardiovascular issues, weakened immune response and mental health issues. Managing stress is an essential component of a healthy lifestyle. Help your patients achieve their best lives by promoting holistic and individualized care.

Autism Awareness Month is also observed throughout April, focusing on education, inclusion and promoting acceptance of individuals with autism. The Centers for Disease Control (CDC) offers autism resources for health care providers at cdc.gov/autism/hcp/information/index.html.

2026 Model of Care provider training

In alignment with requirements from the Centers for Medicare & Medicaid Services (CMS), Molina requires primary care providers (PCPs) and key high-volume specialists, including hematologists/oncologists, cardiologists and neurologists, to receive training about Molina's Special Needs Plans (SNP) Model of Care (MOC). The SNP MOC is the plan for delivering coordinated care and care management to special needs members. Per CMS requirements, managed care organizations (MCOs) are responsible for conducting their own MOC training, which means multiple insurers may ask you to complete separate training. Below are the locations of Molina MOC training materials and attestation forms.

2026 Model of Care Quick Reference Guide: MolinaHealthcare.com/providers/common/medicare/-/media/Molina/PublicWebsite/model-of-care-Provider-Training-QRG-2026.pdf

2026 Attestation Form: MolinaHealthcare.com/providers/common/MOC/2026/MI



Preexposure prophylaxis (PrEP) to prevent HIV transmission

Preexposure prophylaxis (PrEP) is medication given preemptively to patients to prevent transmission of HIV. It is over 99% effective at preventing HIV transmission through sex and 74% effective at preventing HIV transmission through IV drug use.

Although PrEP has been available for several years, it is significantly underutilized for those at risk. More than 1.2 million patients in the U.S. qualify for PrEP, but only around 23% are utilizing it.

Who qualifies for PrEP?

People who are HIV negative and have:

1. Condomless vaginal or anal sex with a partner of unknown HIV status
2. An HIV-positive sex partner
3. Been diagnosed with a bacterial STI in the past six months (chlamydia, gonorrhea, or syphilis)
4. Injection drug use with sharing of needles/equipment
5. Any transactional sex
6. A desire to conceive with a partner who is HIV positive

It is important to consider these risk factors and integrate them into your workflow to offer PrEP to these patients. For example, if you have diagnosed a patient with a bacterial STI and are calling to discuss treatment, it's important to offer PrEP in the treatment plan

What are resources for providers to help prescribe or refer for PrEP?

1. App-based resource: For providers who want to prescribe PrEP, there's an app for that! Search the app store for "HIV PrEP Tools for Clinicians." The app has an algorithm to input the patient's risk to recommend a specific type of PrEP. Visit HIVPreP.uw.edu/page/tools/app for information on how to download the app.
2. Referral resource: For providers who want to refer to a provider who prescribes PrEP or for a patient who may need one of the injection medications for PrEP, the Michigan Department of Health & Human Services (MDHHS) has a listing of providers who will take referrals for PrEP. This resource is validated annually and can be accessed at Michigan.gov/mdhhs/keep-mi-healthy/chronicdiseases/hivsti/prep/find-a-prep-provider-or-navigator.
3. Clinician question line: For immediate assistance or to answer questions you may have, there is a 24/7 physician question line regarding PrEP. The phone number is **(313) 575-0332**. Add this number to your phone as a resource/contact!



Free LeadCare II analyzer and testing kits available for providers

The Michigan Department of Health and Human Services Childhood Lead Poisoning Prevention Program (MDHHS CLPPP) is offering providers who see pediatric clients a way to receive a LeadCare II analyzer and testing kits for their office. The program is focusing on providers in the 82 high-risk jurisdictions listed in the universal testing rules (see [Michigan.gov/mileadsafe/learn/policieslaws/lead-testing-jurisdictions](https://michigan.gov/mileadsafe/learn/policieslaws/lead-testing-jurisdictions)). If you would like to take advantage of this offer, please use the links below. If there are questions about the project, contact the MDHHS CLPPP at MDHHS-CLPPP@michigan.gov.

Link to application: [Forms.office.com/g/qzBPz3MbPy](https://forms.office.com/g/qzBPz3MbPy)

Link to provider letter: [Content.govdelivery.com/attachments/MIDHHS/2026/02/27/file_attachments/3567582/LeadCare%20II%20project%20Provider%20letter%202026.pdf](https://content.govdelivery.com/attachments/MIDHHS/2026/02/27/file_attachments/3567582/LeadCare%20II%20project%20Provider%20letter%202026.pdf)

Have you used our convenient online PA Lookup Tool?

Providers can use our Prior Authorization (PA) Lookup Tool to check PA requirements for outpatient services at MolinaHealthcare.com/providers/mi/medicaid/palookup. All elective inpatient admissions to acute hospitals, skilled nursing facilities (SNF), rehabilitation facilities (AIR) or long-term acute care hospitals (LTACH) require PA, except as excluded by law. Please refer to the provider handbook or plan materials for concurrent review process following emergent admission. All Medicaid Long-Term Support Services (LTSS) require PA regardless of code.

Provider Manual updates

Molina Healthcare of Michigan updates the Provider Manuals for all lines of business/products at least annually. Our 2026 Provider Manuals are now available online at:

- Medicaid – MolinaHealthcare.com/providers/mi/medicaid/manual/provmanual.aspx
- Medicare – MolinaHealthcare.com/providers/common/medicare/medicare.aspx
- MI Coordinated Health (MICH) – MolinaHealthcare.com/providers/mi/duals/manual/provd.aspx

Molina payment policy updates

Molina has recently approved the following policies:

- DME EY Modifier Policy
- Modifier SU – Procedure Performed in Physician’s Office
- Retroactive Rate Change Policy
- Robotic Surgery
- Split Surgical Care (Modifiers 54/55/56)
- Transcranial Magnetic Stimulation (TMS)
- Prolonged Services
- Modifier 58, 78, 79
- Evaluation and Management Services
- Incarceration Policy
- Multiple Diagnostic Imaging Payment Reduction
- Multiple Procedure Payment Reduction Cardiology/Ophthalmology
- Computer Assisted Surgical Navigation
- HCPC and CPT Coding Requirements for Outpatient Claims
- CMS Status Indicators B, P and T Reimbursement and Bundling Policy
- Telehealth Service
- Patient Discharge Status Codes
- Modifiers PN & PO for Clinic Visit Services (G0463)
- Home Health Care Services
- Bundled Services
- From/To Date Span Policy, Facility and Professional
- Member PCP as Attending Provider in ER Facility Setting
- Molina Healthcare Cross-Departmental Audit and Recovery
- Multiple E/M Codes for Same Provider Same Date of Service
- Targeted Case Management Policy
- Limits on Individual Therapy Codes 90832, 90834, 90837
- Pre & Post Claims Payment Reviews
- Claims Review Program
- Laboratory Procedures Reimbursement Policy
- Genetic Testing – Diagnostic Laboratory Reimbursement Policy
- Allergy Testing and Immunotherapy Services

Molina Healthcare of Michigan provider pre-enrollment portal training

Molina Healthcare of Michigan invites providers to attend training on our pre-enrollment and authenticated portals. The session includes an overview and walkthrough of enrollment for groups and facilities requesting to contract with Molina Healthcare of Michigan. This training will be a recurring series, happening each month.

We look forward to having you attend the training. To register, please visit our “You Matter to Molina” website section for providers at the location below and select the “Upcoming Trainings” menu.

MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx

Molina is stepping into a new era with digital correspondence!

The Digital Correspondence Hub is a brand-new tool, crafted to streamline communication, allowing providers to receive, manage and track digital communications from Molina within the Availity Essentials workflow. This will reduce inefficiencies tied to traditional correspondence methods. Experience the future of communication with our digital letters (initially rolling out with PA letters) along with paper letters! Digital PA letters will be sent in real time and tracked seamlessly. Digital correspondence offers an easy way for providers to manage and track digital communications in one place, integrating with other applications in Availity Essentials. For more information, please visit:

MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx

Join a live Molina provider orientation session

Molina hosts a series of monthly provider orientation sessions for all in-network providers. These sessions provide an overview of our resources and materials designed to support you and your patients, our members. These resources include provider services, the provider portal, health care services, billing and more. Below is a list of upcoming sessions. To register, select the “Provider Orientations” menu at MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx.

- Thursday, April 30, noon–1 p.m.
- Thursday, May 28, noon–1 p.m.

Not sure who your Provider Relations Manager is? Reach out to us!

- Ancillary facilities and skilled nursing facilities: MHMAncillaryServices@MolinaHealthcare.com
- Behavioral health providers: MHMBHPProviderServices@MolinaHealthcare.com
- Physicians, specialists, doulas, physician networks:
MHMProviderServicesPhysician@MolinaHealthcare.com
- Health systems and hospital networks: MHMProviderServicesHospital@MolinaHealthcare.com
- Long-Term Support Services (LTSS): MHMLTSSContracting@MolinaHealthcare.com

As we work to enhance our provider relationships, we are excited to offer in-person visits with any groups or providers that are interested in scheduling time with our team.

If you are interested in an in-person visit from your Provider Network Manager, please reach out to us directly to coordinate.