

# Provider Bulletin

**October 2025**

## October is Breast Cancer Awareness Month

October is Breast Cancer Awareness Month. Breast cancer is most often found in women, but men can get breast cancer, too. About 1 out of every 100 breast cancers diagnosed in the United States is found in men. Mammograms are the best way to detect it early. Please encourage your patients who are due for breast cancer screenings to get tested as soon as possible. To learn more about breast cancer symptoms, risk factors, resources and more, please visit [CDC.gov/breast-cancer/index.html](https://www.cdc.gov/breast-cancer/index.html).



## 2025 Model of Care Provider training

In alignment with requirements from the Centers for Medicare & Medicaid Services (CMS), Molina Healthcare of Michigan, Inc. requires PCPs and key high-volume specialists, including hematologists/oncologists, cardiologists and neurologists, to receive training about Molina's Special Needs Plans (SNP) Model of Care (MOC).

The SNP MOC is the plan for delivering coordinated care and care management to special needs members. Per CMS requirements, managed care organizations (MCOs) are responsible for conducting their own MOC training, which means multiple insurers may ask you to complete separate training. Below are the locations of Molina MOC training materials and attestation forms.

### 2025 Model of Care video training:

[MolinaHealthcare.com/providers/common/medicare/medicare.aspx](https://MolinaHealthcare.com/providers/common/medicare/medicare.aspx)

### Training Deck (PDF):

[MolinaHealthcare.com/-/media/Molina/PublicWebsite/2025ModelofCareProviderTraining.pdf](https://MolinaHealthcare.com/-/media/Molina/PublicWebsite/2025ModelofCareProviderTraining.pdf)

### Attestation Form:

[MolinaHealthcare.com/providers/common/MOC/2025/MI](https://MolinaHealthcare.com/providers/common/MOC/2025/MI)

The target completion date for this year's training is **December 31, 2025**.

### Not registered with Availity Essentials?

Your organization's Availity administrator can visit [Availity.com/providers/molinahealthcare/](https://Availity.com/providers/molinahealthcare/).

## Provider Bulletin



### Visit our Provider Network Management Portal to join and/or add providers to our network!

If you would like to join Molina's provider network and/or if you would like to help other providers do so, please see the steps listed at [MolinaHealthcare.com/providers/mi/medicaid/comm/Join-Molina-Healthcare-of-Michigan-Network.aspx](https://MolinaHealthcare.com/providers/mi/medicaid/comm/Join-Molina-Healthcare-of-Michigan-Network.aspx).

Additionally, a list of frequently asked questions about the process for joining our network, along with answers to those questions, is available at [MolinaHealthcare.com/members/common/en-us/plm.aspx](https://MolinaHealthcare.com/members/common/en-us/plm.aspx).

**Molina payment policy updates**

Molina has recently updated certain payment policies, summarized in the chart below.

Policy	Policy summary
STI Lab and Panel Testing	Policy outlines the correct coding for sexually transmitted infections (STIs) codes 87491, 87591, 87661 or 87801. Reimbursement guidelines state that if 2 or more of the single test codes 87491, 87591 and/or 87661 are billed separately for the same member by the same provider on the same date, reimbursement will be based on the rate for 87801.
Modifiers XE XS XP XU and 59 Usage	Policy outlines the correct use of modifiers XE, XP, XS, XU, which are subsets of modifier 59. Modifier 59 and the X(EPSU) modifiers are used to indicate separate and distinct services. The policy gives an overview of the X(EPSU) modifiers and states that incorrect use could result in denial or partial recovery.
DME Non-Invasive Ventilator Settings	Policy outlines guidelines for using ventilators or bi-level PAP devices as part of a treatment plan. Ventilators and bi-level PAP devices have different features, and medical records should provide sufficient detailed information to justify the treatment selected. General principles of correct coding require that products assigned to a specific HCPCS code only be billed using the appropriate assigned code.
Optum EDC Analyzer – Facility ER E&M Leveling Prepayment	Policy outlines Molina’s pre-payment emergency room leveling review using Optum Emergency Department Claim (EDC) Analyzer. The policy provides targeted criteria used in the review.
Clinical Diagnostic Laboratory Services	Policy outlines medical necessity requirements for specific clinical lab services as outlined in CMS National Coverage Determination (NCD). <ul style="list-style-type: none"> <li>MDHHS manual states that Medicaid follows Medicare’s OPPS laboratory coverage and reimbursement policies whenever possible.</li> </ul>

For more information, please visit [MolinaHealthcare.com/members/common/Pages/molinabillingpolicies/mi.aspx](https://MolinaHealthcare.com/members/common/Pages/molinabillingpolicies/mi.aspx).

### Important Availability updates

As of August 2025, Molina's legacy prior authorization tool is no longer available in the Availability Essentials > Payer Spaces location. You will need to use the multi-payer prior authorization application in Availability.

Additionally, the Reports Tile currently located in Payer Spaces will soon be replaced by the Reports (New) Tile. This transition is designed to improve system performance and reliability, enhance provider satisfaction and streamline access to essential reporting tools.

Additional information on these changes is available online at [MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx](https://MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx) in the "All Things Availability" section.

### Provider Satisfaction Survey

Molina conducts an annual **Provider Satisfaction Survey** to evaluate how effectively we are meeting the expectations and needs of our provider network. Our trusted third-party partner, PressGaney, administers this survey and includes contracted Michigan providers.

To ensure accessibility and convenience, the survey is distributed to randomly selected provider partners via **mail, phone and online**. The initial mailing was sent in early August. Your feedback plays a critical role in our continuous improvement efforts. It helps us identify strengths, uncover areas for growth, and enhance both the provider experience and the quality of care delivered to our members.

We greatly value your input and encourage all providers to participate. We would like to receive as many completed surveys as possible by **mid-November**, so if you have received a survey, **please complete and return it as soon as possible**. Your insights are essential to helping us improve as a health plan!

### Prior authorization updates effective October 1, 2025

Molina has adjusted its Prior Authorization (PA) Guide and PA code matrix to include updates effective October 1, 2025. All PA tools are available online at [MolinaHealthcare.com/Providers/MI/Medicaid/PriorAuthorization/PA.aspx](https://MolinaHealthcare.com/Providers/MI/Medicaid/PriorAuthorization/PA.aspx).

### Provider orientations

To join any of the following, please visit our "You Matter to Molina" website section for providers. Below are dates and times for upcoming live orientation sessions:

- **November 20, 9-10:30 a.m**
- **December 18, 9-10:30 a.m.**

## Provider Bulletin



### We want your feedback!

Molina is committed to its provider community and is interested in your feedback. To let us know what you want to see in our monthly provider bulletin, visit [MolinaHealthcare.SurveyMonkey.com/r/VFLCVPQ](https://MolinaHealthcare.SurveyMonkey.com/r/VFLCVPQ).

If you have had a recent interaction with our provider network team and would like to provide feedback on that experience, visit [MolinaHealthcare.SurveyMonkey.com/r/MIProviderNetworkSurvey](https://MolinaHealthcare.SurveyMonkey.com/r/MIProviderNetworkSurvey) or use the link at the bottom of your provider relations manager's email signature.

We continuously work to add feedback tools and other resources to our online "You Matter to Molina" section for providers. Visit [MolinaHealthcare.com/Providers/MI/Medicaid/Comm/YouMattertoMolina.aspx](https://MolinaHealthcare.com/Providers/MI/Medicaid/Comm/YouMattertoMolina.aspx) often to see what's new!