



December 1, 2023

New Implementation - Reminder

Nebraska Heritage Health

Molina Health Care of Nebraska


RXBIN: 004336

RXPCN: MCAIDADV

RXGRP: RX51BS

Member ID Format: 11 Numeric characters (example:05412480101)

Effective January 1, 2024, CVS Caremark will administer the prescription benefits for Molina Health Care of Nebraska. Please update or create plan members profiles to reflect the changes regarding this new plan adjudicating through CVS Caremark. Molina Health Care of Nebraska plan members will carry cards similar to the one illustrated below:



Medicaid

Name: <Member First Name> <Member Last Name>
Medicaid ID#: <XXXXXXXXXX>
DOB: <MM/DD/YYYY>
Effective: MM/DD/YYYY
PCP name: <PCP Name>
PCP phone number: <(XXX) XXX-XXXX>
PCP after-hours number: <(XXX) XXX-XXXX>
Dental Home: <Dentist Home>
Dental home number: <(XXX) XXX-XXXX>
Dental home after-hours number: <(XXX) XXX-XXXX>

RXBIN: 004336
RXPCN: MCAIDADV
RXGRP: <RXQRP>
CVS Caremark

Bring your Molina ID card when you go to receive care. If you have an emergency, call 911 or visit the nearest emergency room (ER). For non-emergencies, call your primary care provider (PCP) or the 24/7 Nurse Advise Line at (844) 782-2721.

Molina Healthcare of Nebraska, 14748 W Center Rd, Suite 104, Omaha, NE 68144
HMO Molina Healthcare of Nebraska, Inc.

Member support

Member Services:
(844) 782-2Q18 (TTY 711)
Mon-Fri 8 cs.m-6 p.m. CT

- Member services
- Transportation
- Vision
- Dental
- Filing grievances

Enrollment broker (838)255-2605

Provider support

Provider Services: (8M0 782-2678
Pharmacy: (855) 619-9396
Dental: (855) 806-5192
Vision: (844) 636-2724

Medical claims:
Molina Healthcare of Nebraska, Inc
PO Box 93218
Long Beach, CA 90809-9994
Payer ID: MLNNE
Molinahealthcare.com/NE

National Suicide & Crisis Lifeline: 988
Report suspected waste, fraud, and abuse: (866) 606-3889
Nebraska 211 (resource hotline). 211
MyMolina.com This card is for identification purposes only and does not prove eligibility for service.

This update applies to:
All Network Pharmacies

State: Nebraska

Line of Business:
Medicaid

Key Phone Numbers:

Member Services:
1-844-782-2018 (TTY 711)

8 a.m. to 6 p.m. CT M-F

Prior Authorizations:
1-877-281-5364 (fax)
1-844-782-2678 (phone)
Available 7am to 8pm CT

Plan Website:
Molinahealthcare.com/NE

Pharmacy Inquiries:
If you have any questions, call the pharmacy help desk at the number provided on the claim response or if no number is provided, call 1-855-619-9396. The help desk is available 24 hours a day.

Payer Sheets
For additional claim processing information, refer to the Caremark Payer Sheets at [NCPDP Payer Sheets](#)

Prescriber NPI: A valid and active individual prescribes National Provider Identifier (NPI) is required. Failure to submit a valid Prescriber NPI will result in a reject.

Medicaid Provider Enrollment: Federal law requires that all Medicaid Managed Care and Children's Health Insurance Program network providers to be enrolled with State Medicaid programs. If you are not actively enrolled with the Nebraska Medicaid program and you are providing services to Medicaid-eligible members you must enroll in Medicaid or claims will reject at point of sale.

To enroll with Nebraska Medicaid, contact Maximus at 1-844-374-5022

Days' Supply: Members may receive up to a one-month supply of covered prescription and nonprescription medication. Certain maintenance medications and contraceptives may be prescribed in three-month quantities.

Pharmacy network participation varies by plan. The recipient of this fax may make a request to opt-out of receiving telemarketing fax transmissions from CVS Caremark. There are numerous ways you may opt-out: The recipient may call the toll-free number at 877-265-2711 and/or fax the opt-out request to 401-652-0893, at any time, 24 hours a day/7 days a week. The recipient may also send an opt-out request via email to do_not_call@cvshhealth.com. An opt out request is only valid if it (1) identifies the number to which the request relates, and (2) if the person/entity making the request does not, subsequent to the request, provide express invitation or permission to CVS Caremark to send facsimile advertisements to such person/entity at that particular number. CVS Caremark is required by law to honor an opt-out request within thirty days of receipt. An opt out request will not opt you out of purely informational, non-advertisements, Caremark pharmacy communications such as new implementation notices, formulary changes, point-of sale issues, network enrollment forms, and amendments to the Provider Manual.

This communication and any attachments may contain confidential information. If you are not the intended recipient, you are hereby notified that you have received this communication in error and that any review, disclosure, dissemination, distribution, or copying of it or its contents, is prohibited. If you have received this communication in error, please notify the sender immediately by telephone and destroy all copies of this communication and any attachments. This communication is a Caremark Document within the meaning of the Provider Manual, and as such is Caremark Confidential Information that must be protected by the Provider and used only as described in the Provider Manual.

599 CHIP Program:

For members covered under the CHIP 599 program, claims should be submitted using the first name unborn, female gender. Pharmacy claims for these members will not reject based on DOB. Only medications that are for the health of the unborn are covered.

Vaccines:

Vaccines for children under 19 years old are covered under the Vaccines for Children program and not covered at point of sale. Please check our formulary at Molinahealthcare.com for vaccine coverage for members over 19 years.

Long Term Care:

Claims for state designated long term care residents will be limited to one dispensing fee per drug per member per month as reflected in the Nebraska Administrative Code.

Paper Claims:

For claims older than 30 days, pharmacies may submit paper claims by using a universal claim form. Forms can be obtained at this link: NCPDP-Universal Claim Forms

Compound Prescriptions:

See compound submission information at <https://rxservices.cvscaremark.com/>

Coordination of Benefits:

- Use the information provided in the chart below to submit the claim.
- The OPAP field (Other Payer Amount Paid) should be populated.
- All other forms of insurance coverage should be submitted before Medicaid. Please update the member profile with COB information.

Scenario	If the Primary is...	If the Secondary is.	RXBIN	RXPCN	RXGRP	Other Coverage Code NCPDP Field #308C8
1	Other Medicare Plan	Molina Healthcare of Nebraska	012114	MCAIDADV	RX51BW	Ø2, Ø3, Ø4
2	Other Commercial Plan	Molina Healthcare of Nebraska	013089	MCAIDADV	RX51BW	Ø2, Ø3, Ø4

Code	Description
Ø2	Other Coverage exists - payment indicated: Code used in coordination of benefits transactions to convey that at least one payer has been billed and returned an approved response indicating payment greater than \$0.
Ø3	Other Coverage Billed - claim rejected: Code used in coordination of benefits transactions to convey that all payers billed have returned rejected responses indicating the claim is not covered.
Ø4	Other Coverage Exists - no payment indicated: Code used in coordination of benefits transactions to convey that the payer(s) has been billed and returned an approved response indicating a payment less than or equal to \$0.

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