



Provider Newsletter

For Molina Healthcare of Nebraska, Inc. providers

July 2025

In this issue

- 1 Coordinating behavioral health support for children
- 1 Chlamydia screening supports lifelong health
- 2 Supporting oral health in pregnancy
- 2 Reminder: Complete Model of Care training
- 3 We're here for you



Coordinating behavioral health support for children

Emotional and behavioral challenges are common in children and can affect their well-being at home, in school, and in social settings.

Counseling offers a safe space for children to express emotions, develop coping skills, and improve functioning.

According to the Centers for Disease Control and Prevention (CDC), counseling can:

- Support behavioral and emotional regulation
- Complement medication for whole-person care
- Help monitor medication side effects
- Improve communication and resilience



Your role in supporting access to care:

- Screen for behavioral health concerns during well-child visits
- Refer families to counseling services when appropriate
- Coordinate with behavioral health providers to ensure continuity of care
- Encourage family participation to strengthen outcomes

For help connecting members with in-network providers, call Member Services at [\(844\) 782-2018](tel:8447822018), Monday through Friday, 8 a.m. to 5 p.m. CT.

Chlamydia screening supports lifelong health

Health screenings can be quick, but many patients do not realize how important they are.

When it comes to sexual health, chlamydia is one of the most common sexually transmitted infections. It often goes unnoticed and can lead to serious long-term health issues if left untreated.

The U.S. Preventive Services Task Force recommends annual screening for all sexually active women under 25 and for older women with risk factors. Because testing and treatment are simple, offering screening as a routine part of care can help patients feel more at ease and empowered to take charge of their health.

Start the conversation today and support your patients in protecting their lifelong reproductive health.

Supporting oral health in pregnancy

As a provider, you have the opportunity to influence lifelong oral health for both mother and child.

According to the Centers for Disease Control and Prevention (CDC), up to 75% of pregnant women experience gingivitis, which has been linked to preterm birth and low birth weight. Because oral bacteria can transfer from mother to infant, early prevention helps reduce a child's risk for cavities and school absences caused by dental pain.

Tips for providers:

- Reassure patients that dental care is safe during pregnancy.
- Discuss the impact of oral health on the whole family.
- Refer pregnant patients to dental professionals.



By initiating these conversations early, you help expectant parents understand the importance of dental care and empower them to take steps that benefit the entire family.

Reminder: Complete Model of Care training

Providing high-quality, coordinated care to members with complex needs starts with a strong foundation.

Molina requires primary care providers and high-volume specialists, including OB/GYNs, cardiologists, and hematologists or oncologists, to complete annual training on Molina's Special Needs Plans (SNP) Model of Care.

This training outlines how Molina supports care coordination and management for special needs members. The Centers for Medicare & Medicaid Services (CMS) requires each managed care organization to conduct its own SNP training, which means you may receive similar requests from other health plans.

To remain in compliance, please complete Molina's **Model of Care training** and **training attestation** as soon as possible.

We're here for you.

You can count on us to support you. Contact us whenever you need help.

Claims

Availity Essentials Portal
(800) 282-4548
Monday-Friday
7 a.m.-7 p.m. CT

Compliance 24/7 Alertline

(866) 606-3889
Report fraud, waste and abuse
24 hours a day, 7 days a week,
365 days a year

Contracting

NEContracting@MolinaHealthcare.com

Member Services

(844) 782-2018 (TTY: 711)
Monday-Friday
8 a.m.-6 p.m. CT

Molina Dental Services

MDVSPProviderServices@MolinaHealthcare.com

Provider Contact Center

(844) 782-2678
Monday-Friday
7 a.m.-6 p.m. CT

Provider Relations

NEProviderRelations@MolinaHealthcare.com

SkyGen Provider Services

(855) 806-5192
Monday-Friday
7 a.m.-8 p.m. CT

