

Provider Bulletin

9/15/2021

From Molina Healthcare New Mexico, Inc.

Dear Provider,

Thank you for partnering with us to ensure that members get access to the medications they need as efficiently as possible.

As friendly reminder on the Molina pharmacy prior authorization, some pharmacy PA requests may be partially approved under certain conditions. These notifications are sent on the adverse determination letters. It is important to read the letters in their entirety including the primary and secondary messages in latter paragraphs that are specific to the request. This messaging notes what part or parts of the request were approved and what additional information is needed to meet criteria for further approval.

This additional information can always be submitted via the standard PA submission requests at any time.

Examples when the partial approval/partial denial decision may be rendered:

1. Molina PA criteria has not been met and the request is for continuation of therapy, but interruption of therapy could cause member harm.
2. Molina PA criteria has been met, but the request is for a duration that exceeds the policy approval limits.
3. Molina PA criteria has been met, but the request is for a quantity that exceeds the policy approval limits.

Where to find Medication Policies

[Medication Prior Authorization Criteria and Clinical Policies](#) can be found on the NM MolinaMarketplace.com site under **Providers > Drug List**. These policies include the duration of approval and quantity limits.

Thank you for partnering with Molina to facilitate an efficient and comprehensive PA reviews process for our members!