

Dear Molina Healthcare Provider:

Effective January 1, 2023, Molina will only accept claims submitted in the below-described methods. Molina accepts claims electronically via clearinghouse and through the Provider
Portal. Molina also accepts paper claims on original (red colored) CMS-1500 and 1450 (UB-04) claim forms sent to the Molina Claims PO Box identified below. This PO Box is also found in the Provider Manual and on the Member ID card.

New and/or corrected paper claims must be sent via these approved routes to ensure they are received in a controlled, secure environment and to reduce delays in processing. Paper claim submissions will not be considered "accepted" by Molina until received at the appropriate Claims PO Box. Claims submitted to non-approved locations, e.g., Molina physical office locations) will be returned.

Molina Healthcare of Nevada, Inc. Attn: Claims PO Box 22666 Long Beach, CA 90801

Paper claim submission requirements:

Please note that the submission of paper claims must adhere to the following requirements:

- Paper claims must use original Flint OCR red and white CMS 1500 (02/12) and CMS 1450 (UB-04) paper claim forms.
- Other claim form types will be rejected upfront and returned to the provider. This includes black and white forms, copied forms, and forms with any altering to include claims with handwriting.
- Paper claims are typed with either 10- or 12-point Times New Roman font in black ink.
- Paper claim submission avoid using highlights, italics, bold text, or staples.
- Additional information on claim submission requirements is available in our Provider Manual(s). The Provider Manual(s) is available at: <u>MolinaHealthcare.com</u>

Your partnership with Molina is highly valued, and we are committed to providing excellent customer service. If you have any questions or concerns, please call Provider Services at (833) 685-2103

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