

# Provider Bulletin

Senior Whole Health by Molina Healthcare, Inc.

January 5, 2026

## Model of Care Provider Training

Dear Provider,

Senior Whole Health (SWH) of New York is required to provide training regarding our Model of Care program for SNP enrollees. The Model of Care is the foundation for SWH care management policy, procedures, and operational systems for our SNP population.

To ensure that SWH remains compliant with Centers for Medicare and Medicaid (CMS) regulatory requirements for Model of Care training, receipt of a completed Attestation Form is due to SWH no later than December 31, 2026.

What you need to do

1. Take the Model of Care Training

The written training materials on the SWH Model of Care can be found on the SWH website at:

<https://www.molinahealthcare.com/providers/ny/swh/comm/training.aspx>

2. Complete and sign the Model of Care Training Attestation form [SWHNY MOC Attestation](#)

**Note:** If one Attestation form is being returned for a group or clinic, it must be signed by an individual with the authority to sign on behalf of the group/clinic and an attendance roster indicating which providers completed the training must be attached.

A copy of the Model of Care Training Attestation form is available via a link at the end of the Model of Care Training Deck, or it is available on the [MolinaHealthcare.com](#) Medicare provider webpage.

3. Return Attestation Form to SWH via the automated submit button on the form, or via email at:

[SWHNY-ProviderRel-NY@MolinaHealthCare.Com](mailto:SWHNY-ProviderRel-NY@MolinaHealthCare.Com)

Please contact your Provider Services Representative at

[SWHNY-ProviderRel-NY@MolinaHealthCare.Com](mailto:SWHNY-ProviderRel-NY@MolinaHealthCare.Com) if you have any questions.

Thank you for your immediate response and cooperation