

CORE Services Resources

CORE Overview Website

<https://omh.ny.gov/omhweb/bho/core/>

CORE Operations Manual

<https://omh.ny.gov/omhweb/bho/core/core-services-operations-manual.pdf>

CORE Services NYC Designation List

<https://apps.omh.ny.gov/omhweb/bho/docs/nyc-core-provider.xlsx>

CORE Services Rest of State Designation List

<https://apps.omh.ny.gov/omhweb/bho/docs/ros-core-provider.xlsx>

CORE Services Staff Training Memo

<https://omh.ny.gov/omhweb/bho/core/core-staff-training-memo.pdf>

CORE Licensed Practitioner of the Healing Arts Memo and Recommendation Form

<https://omh.ny.gov/omhweb/bho/core/lpha-memo-and-recommendation-form.pdf>

CORE Licensed Practitioner of the Healing Arts

<https://omh.ny.gov/omhweb/bho/core/core-lpha-recommendation-form-fillable.pdf>

CORE Benefit and Billing Guidance

<https://omh.ny.gov/omhweb/bho/core/core-benefit-and-billing-guidance.pdf>

MCO Notification Letter

<https://omh.ny.gov/omhweb/bho/core/core-mco-notification-letter.pdf>

CORE Provider Service Initiation Template

<https://omh.ny.gov/omhweb/bho/core/core-provider-service-initiation-notification-form.pdf>

CORE Frequently Asked Questions (revised 11/15/2022)

<https://omh.ny.gov/omhweb/bho/core/core-faq.pdf>

Public Facing CORE/BH HCBS Data

https://omh.ny.gov/omhweb/bho/core_hcbs_access_dashboard.pdf

CORE Educational Materials for Individuals and Families

<https://omh.ny.gov/omhweb/bho/core/core-member-brochure.pdf>

<https://omh.ny.gov/omhweb/bho/core/core-member-faq.pdf>

<https://omh.ny.gov/omhweb/bho/core/core-member-palm-card.pdf>

* All 3 above are available in 9 languages on the [CORE Overview Website](#)

CORE CPI Training

<https://practiceinnovations.org/initiatives/hcbs-home-and-community-based-services/overview>

MCTAC Trainings

<https://www.ctacny.org/trainings/>

<https://www.ctacny.org/special-initiatives/CORE/>

<https://www.ctacny.org/contact-us/>

CORE Services Resources

Coalition for Behavioral Health

<https://www.coalitionny.org/crr>

The CRR supports the HCBS/CORE learning lab for HCBS/CORE technical assistance and support.

OMH Adult Behavioral Health Managed Care Policy, Guidance, and Resources

<https://omh.ny.gov/omhweb/bho/policy-guidance.html>

Pre-Recorded Webinars

[Medicaid Advantage Plus \(MAP\) Plan Overview for CORE Service Providers](#)

[PSYCKES New Features Training](#)

[CORE Implementation for MAP Plans](#)