PROVIDER MEMORANDUM

September 2020

Dear Providers and Practice Administrators:

Beginning **October 5, 2020 through December 11, 2020**, Molina Healthcare of New York, Inc. will be conducting a "Mock HEDIS Audit."

Contractually, both Molina Healthcare of New York, Inc. and providers are required to collect and provide medical record documentation to fulfill NYS and federal regulatory and accreditation requirements. It is very similar to the HEDIS collection you participate in every year from January through May.

The week of October 5th we will provide you with a list of patients and the information we are requesting from their charts. There are several ways we can collect the records needed to complete the audit:

- Grant EMR access to the Molina HEDIS Team
- Provide a flat file of your data
- Fax back requested records
- On site record collection *(we will be sure to provide contact information to arrange for this)*

The easiest way is to establish EMR access or send a flat file. If you are able to do that, please email Denise Baker at Denise.Baker@molinahealthcare.com or call her at 315-378-8386.

We will be posting additional information to both the provider public website at MolinaHealthcare.com and the Provider Portal as well.

Thank you in advance for your help with this project. We appreciate the quality care you provide for our members and value our continued partnership.

Please Note:
The Health Insurance Portability and Accountability (HIPAA) regulation CFR 164.506(c)(4) permits a covered entity, such as a physician practice, to disclose protected health information (PHI) to another covered entity, such as a health plan, without obtaining an enrollee's authorization or consent for the purpose of facilitating health care operations.

Reminder: October is BREAST CANCER AWARENESS MONTH, please help your patients schedule their mammograms.