



By Molina Healthcare New York

Breast Cancer Awareness Month

- Molina's call center is contacting members to complete their Breast Cancer Screenings and assist in scheduling.
- Let's educate members on how they can lower their risk of Breast Cancer
- Providers can educate & remind members to complete self breast exams.
- Together we can get members screened for Breast Cancer.



LABS, Labs, and labs.....

Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who are Using Antipsychotic Medications - SSD

- A Blood Glucose and Cholesterol test

Hemoglobin A1c Control for Patients with Diabetes - HBD

- A Blood Test that measure glucose over a three-month period

Metabolic Monitoring for Children and Adolescents on Antipsychotics - APM

- A Blood Glucose and Cholesterol test

Chlamydia Screening for Women - CHL

- A Urine Test

Engaging Members

How does your practice engage and remind members?



Encourage members to join the member portal and opt into text messaging.

Molina Healthcare has been ramping up our messages to members. Molina is reminding and educating members on their health gaps via;

- Text messaging
- Robo/IVR calls
- E-mails
- Live calls
- Portal messaging

October 2023

The visit/screening happened, but the gap in care did not close... how do we fix this?

Supplemental Data is a great way to close gaps in care, by submitting charts or data files.

CPT II Codes submitted with your claims will reduce the need for supplemental data.

These submissions will give a more accurate measurement of the HEDIS measures.

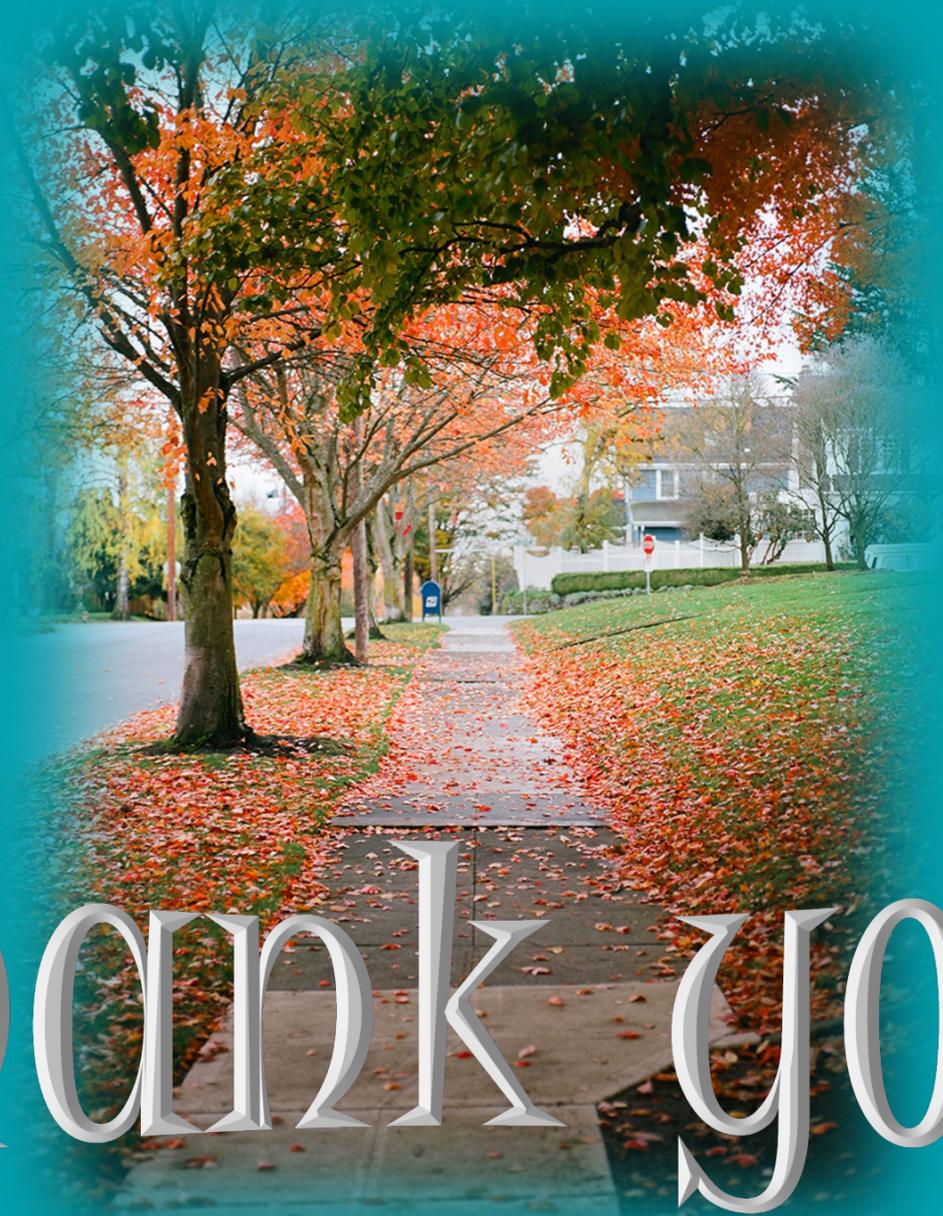
OB-GYN Providers – if your office participates in Global Billing, submit a claim for the completion of the

- Depression Screening
- Immunizations/Education Sessions that are performed during the members Postpartum Visit.

COVID-19 Vaccine and Boosters



- CDC recommends everyone ages 6 months and older stay up to date with their vaccines, which includes everyone 5 years and older getting boosters if eligible, for the best protection against COVID-19.
- Talk to your patients about the importance of receiving the primary series and boosters as recommended.



Thank you!