



Effective September 1, 2021, Prior Authorizations Will Transition Back to Molina and Away from eviCore

Effective September 1, 2021, prior authorization requests and medical coverage appeals for Molina Healthcare members that are currently required to be submitted through eviCore healthcare (eviCore) will transition back to Molina. This change will apply to all Molina lines of business.

This will impact prior authorizations and appeals processes for specialized services as outlined in the table below:

| Impacted Specialized Service | Molina PA Submission | Appeal Submissions to: |
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| <ul style="list-style-type: none"> • Imaging and Special Tests <ul style="list-style-type: none"> ○ Advanced Imaging (MRI, CT, PET, Selected Ultrasounds) ○ Cardiac Imaging | <p>(877) 731-7218 fax</p> <p>OR</p> <p>Via Provider Portal</p> | <p><u>Pre-service appeals:</u> Molina Healthcare of New York, Inc. Attn: Appeals & Grievances 5232 Witz Drive; North Syracuse, NY 13212 Fax: 315-234-9812</p> <p><u>Post Service appeals:</u> Via Provider Portal Fax: (315) 234-9812 Molina Healthcare of New York, Inc. Attn: Appeals & Grievances 5232 Witz Drive; North Syracuse, NY 13212</p> |



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| <ul style="list-style-type: none"> • Radiation Therapy • Sleep Covered Services and Related Equipment • Molecular and Genomic Testing | <p>(866) 879-4742</p> <p>OR</p> <p>Via Provider Portal</p> | <p>Pre-service appeals: Molina Healthcare of New York Attn: Appeals & Grievances 5232 Witz Drive, North Syracuse 13212 Fax: (315) 234-9812</p> <p>Post Service appeals: Via Provider Portal Fax: 315-234-9812 Molina Healthcare of New York Attn: Appeals & Grievances 5232 Witz Drive, North Syracuse 13212</p> |
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WHERE DO PROVIDERS SEND AUTHORIZATIONS FOR SERVICES ON OR AFTER SEPTEMBER 1?

Learn more about Molina’s prior authorization requirements, including where to submit prior authorization requests at www.MolinaHealthcare.com. The Molina Provider Website includes the Prior Authorization Guide, Prior Authorization code list for services that require prior authorization and Molina’s new Prior Authorization Look-up Tool. Prior Authorization requests may be submitted though the [Provider Portal](#) or by using the appropriate fax number for the request type as listed on the Prior Authorization Guide.

It’s important to remember that benefits will vary based on the member’s coverage and the service being rendered. Always check the member’s eligibility through the [Provider Portal](#) or though Molina’s automated phone system at: **(800) 223-7242**.

Thank you for your ongoing care for Molina members. Questions regarding this transition, or prior authorization requirements can be directed to the Provider Services department at: **(877) 872-4716**.

Thank you for serving our Molina members.