

# January 2024 Quality



 MOLINA  
HEALTHCARE

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# Member Communication 2024

Our goal is to make every member aware of their healthcare needs and benefits.

Communication can be more than a phone call.


Encourage members to utilize their Member Portal, opt-in to receiving text messages and emails.



MNY portal flyer version 2.pdf





MNYportalflyversion2\_FNL\_ZH.pdf






Look at all the ways you can connect with Molina!


**Get Connected - Stay Connected!**

 **Member Portal**  
Go to [MyMolina.com](https://www.mymolina.com) and register, or download the My Molina mobile app by scanning QR code!

 **Text Messages**  
Simply text JOIN to 94870

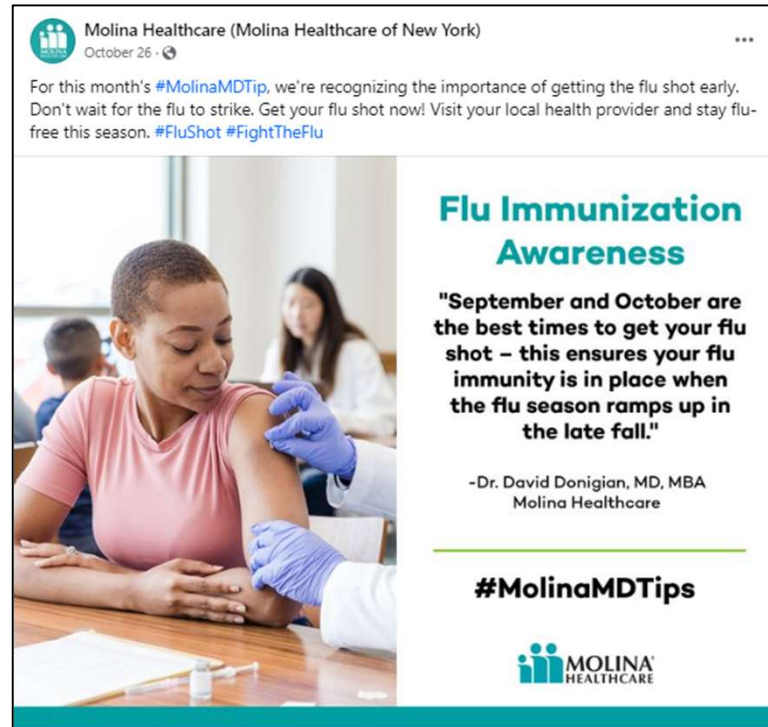
 **Email**  
You can sign up to receive emails in your [MyMolina](https://www.mymolina.com) member portal!

 **Follow Us on social media!**

Molina Healthcare complies with Federal civil rights laws. Molina Healthcare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (800) 223-7242 (TTY: 711). 注意: 如果您使用繁體中文, 您可以免費獲得語言輔助服務。請致電: (800) 223-7242 (TTY: 711).

# Member Communication 2024 continued



**Do you follow us on Social Media?  
You Should!  
Encourage members to Like/Follow  
Molina Healthcare!**

# New in 2024

- Changes to Diabetes Measure –
  - Hemoglobin A1c Control for Patients with Diabetes (HBD) has changed its name. Its now known as Glycemic Status Assessment for Patients With Diabetes (GSD).
    - It continues to have the same sub measures with new names
      - Glycemic Status <8.0% (previously Good Control)
      - Glycemic Status >9.0% (previously Poor Control)
- Retiring HEDIS Measures in 2024 –
  - SPR - Use of Spirometry Testing in the Assessment and Diagnosis of COPD

# Important Information



*“Recent data in New York State (NYS) indicate an uptick in mpox cases during late October and November, 2023, in multiple counties across the state but concentrated in the Central and Western regions”.*

- Linked here please find an updated [NYSDOH Health Alert Notice](#) for providers in New York State related to [MPOX](#). Key updates include notification of a recent uptick in reported cases in New York State, an ongoing recommendation.
- Keep up to date with important information from the [New York State Health Department](#).

# Molina Chart Request Timeline

- Risk Adjustment Chart Collection –
  - E-fetch chart collection began **mid-November 2023**
  - Manual chart collection starts **mid-January 2024**
- HEDIS –
  - Request will launch **February 5, 2024**



# Thank you

