SPECIAL PROVIDER BULLETIN

A bulletin for the Molina Healthcare of Ohio provider networks

MOLINA® HEALTHCARE

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Next Generation MyCare 277CA, 835ERA and Member Eligibility Look Up Guidance

Information for MyCare Ohio providers

The Ohio Department of Medicaid (ODM) is aware of issues with Availity's ability to deliver Next Generation MyCare outbound documents, including all 277 Claims Acknowledgement (CA) files. This issue also includes the ability to look up member eligibility via the Next Generation MyCare Managed Care Organization (MCO) 270/271 process. The MCOs are actively working to correct these issues.

- Once these issues are resolved, providers should expect to see 277CAs via normal processes.
- Once issues are resolved, member eligibility look up can resume via normal processes.
- Providers can contact Molina to receive information on the adjudication status of their claims and 835ERAs.
- Providers can view member eligibility via the Provider Network Management (PNM) system or the fee-for-service 270/271 process.

For questions, please reach out to Molina Provider Services at (855) 322-4079.

As a reminder, below are Molina's Electronic Data Interchange (EDI) Payer IDs:

Line of Business	Payer ID	Which Member ID do I bill with?
New Plan: Molina Complete Care for MyCare Ohio (HMO D-SNP/FIDE) (Dual Benefits) for dates of service 1/1/2026 and after.	0021586	Molina's Medicaid Member ID
New Plan: Molina MyCare Ohio Medicaid (Medicaid Only) for dates of service 1/1/2026 and after.	0021586	Molina's Medicaid Member ID
Legacy Plan: Molina Dual Options MyCare Ohio (HMO D-SNP) (Opt In) for dates of service 12/31/2025 and prior.	0021586	Molina's Medicaid Member ID
Legacy Plan: Molina MyCare Ohio Medicaid (Opt Out) for dates of service 12/31/2025 and prior.	0021586	Molina's Medicaid Member ID
SKYGEN Dental: Molina Complete Care for MyCare Ohio (HMO D-SNP/FIDE) (Dual Benefits)	D0021586	Molina's Medicaid Member ID
SKYGEN Dental: Molina MyCare Ohio Medicaid (Medicaid Only)	D0021586	Molina's Medicaid Member ID
March Vision: Molina Complete Care for MyCare Ohio (HMO D-SNP/FIDE) (Dual Benefits)	V0021586	Molina's Medicaid Member ID
March Vision: Molina MyCare Ohio Medicaid (Medicaid Only)	V0021586	Molina's Medicaid Member ID
Ohio ABD (Medicaid)	0007316	Molina's Medicaid Member ID

Line of Business	Payer ID	Which Member ID do I bill with?
Ohio Adult Extension (Medicaid)	O007316	Molina's Medicaid Member ID
Ohio Healthy Families (Medicaid)	O007316	Molina's Medicaid Member ID
SKYGEN Dental: Medicaid	D007316	Molina's Medicaid Member ID
March Vision: Medicaid	V007316	Molina's Medicaid Member ID
Ohio Marketplace Program	20149	Molina's Marketplace Member ID
Ohio Marketplace Program Primary with Ohio Medicaid Secondary (ABD, Adult Extension, Healthy Families)	20149	Molina's Marketplace Member ID
Molina Medicare DSNP (Medicare/MAPD)	20149	Molina's Medicare Member ID

Questions and Quick Links		
Provider Services: (855) 322-4079 Mon. – Fri. Medicaid 7 a.m. to 8 p.m., MyCare Ohio 8 a.m. to 6 p.m., Medicare and Marketplace 8 a.m. to 5 p.m.	Email: OHProviderRelations@MolinaHealthcare.com	Provider Website: Molina Healthcare.com/OhioProviders.