

Table of Contents:

New In This Issue

→ [Annual Culturally and Linguistically Appropriate Services \(CLAS\) Training](#)

**Annual Culturally and Linguistically Appropriate Services (CLAS) Training**

*Information for Medicaid and MyCare Ohio Providers*

Per the Centers for Medicare and Medicaid Services (CMS) guidelines in rule 42 Code of Federal Regulations (CFR) § 438.10 (h) (1) (vii), Molina is required to validate our network providers' completion of annual Culturally and Linguistically Appropriate Services (CLAS) training. This requirement helps to ensure providers meet all members' unique and diverse needs.

Molina Healthcare of Ohio, Inc., provides annual CLAS training to our participating provider network.

Molina offers educational opportunities in CLAS concepts for providers, their staff and Community-Based Organizations through training modules delivered through a variety of methods, including:

- Written materials
- CLAS Training Videos
- Access to reference materials, including the Industry Collaborative Effort (ICE) and A Physician's Practical Guide to Culturally Competent Care

To learn more, view the CLAS training resources on the [Availity Essentials portal](#). After logging into Availity Essentials navigate to Molina Healthcare under Payer Spaces, then select the Resources tab.

Note: Providers have the option to utilize their own CLAS training that meets the federal requirement.

Once the CLAS training is completed, fill out the Culturally and Linguistically Appropriate Services (CLAS) Training Attestation available in Availity Essentials.

Thank you for your immediate response and cooperation.

Questions and Quick Links

Provider Services: (855) 322-4079 Mon. – Fri.  
Medicaid 7 a.m. to 8 p.m., MyCare Ohio 8 a.m. to 6 p.m., Medicare and Marketplace 8 a.m. to 5 p.m.

Email: [OHProviderRelations@MolinaHealthcare.com](mailto:OHProviderRelations@MolinaHealthcare.com)

Provider Website: [MolinaHealthcare.com/OhioProviders](https://MolinaHealthcare.com/OhioProviders)