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## Next Generation MyCare Program: Phase 2 Information for MyCare Ohio providers

On June 1, 2026, the Ohio Department of Medicaid (ODM) is expanding its roll out of the Next Generation MyCare program. Phase 2 continues with Ross, Vinton, Highland, Pike, Jackson, Gallia, Brown, Adams, Scioto and Lawrence.

There are several new processes and program updates that will impact our MyCare Ohio providers.

**Provider Bulletin:** View the [Next Generation MyCare Program Provider Bulletin](#), our Provider Website for the information on the following:

- ODM Training Events
- Molina Provider Services Call Center and Provider Relations
- Claim Submission, Claims Timely Filing, Corrected Claims
- Requests for Clinical Claim Disputes and Non-Clinical Claim Disputes
- Molina Payer IDs
- Service Area Map and Go-Live Dates for Ohio Counties
- External Medical Review
- Prior Authorization (PA) Requests
- Waiver Authorizations
- Availity Essentials Portal
- Molina Policies
- Becoming an Ohio Medicaid Provider and Contracting with Molina
- Information for ODM Designated Providers

- Pharmacy
- Member Eligibility Verification

**Sign Up for the Molina Provider Bulletin:** [Sign up](#) on the Provider Bulletin page, located under the Communication tab of our Provider Website. An archive of Provider Bulletins is also available on the Provider Bulletin page.

Providers are also encouraged to view the following ODM resources at [medicaid.ohio.gov](https://www.medicaid.ohio.gov):

- **ODM Newsletters:** Subscribe to the ODM newsletters by selecting Subscribe to Medicaid News at the bottom of the page.
- **ODM MyCare Ohio Provider Page:** Monitor the ODM MyCare Ohio provider page by selecting Programs & Initiatives under Resources for Providers, then MyCare Ohio.

## Ordering, Referring and Prescribing (ORP) Requirements

### Info for all network providers

Effective for claims received on July 1, 2026 and after, Molina will no longer require an ordering, referring or prescribing (ORP) provider to be included on claims for waiver services. The only exception is waiver nursing services, which will still require an ORP provider on the claim.

As a reminder, under 42 CFR § 455.410(b) and § 455.440, Medicaid agencies must require all claims for payment for items and services that were ordered or referred to contain the National Provider Identifier (NPI) of the physician or other

professional who ordered or referred such items or services.

**Note for ORP:** Starting on Jan. 1, 2027, ODM will begin enforcement of the above NPI requirement for Managed Care Organizations (MCOs).

Molina will provide additional information on the changes closer to the Jan. 1, 2027, implementation date.

In addition, ODM has created a single list of services subject to ORP. In the future, services subject to ORP requirements will be identified within ODM fee schedules.

Find more information in the April 20, 2026, ODM Memo "[Updated Guidance on Ordering, Referring, and Prescribing \(ORP\) Requirements](#)" located at [medicaid.ohio.gov](https://www.medicicaid.ohio.gov), by selecting Managed Care under the Resources for Providers header, then Policy and Managed Care Policy Guidance.

### **Multiple Visits Per Day EVV Reminder**

#### *Info for Medicaid and MyCare Ohio providers*

A helpful reminder for Electronic Visit Verification (EVV)/claim impact: If a member receives services more than once on the same calendar day and those visits are documented as separate services within the EVV system, providers are required to bill each visit as a separate claim line with the appropriate modifiers to accurately reflect multiple distinct visits.

Providers should refer to the modifier requirements outlined in the applicable Ohio Administrative Code (OAC) for detailed guidance on billing multiple visits for the same member on the same date of service.

### **Digital Correspondence Hub Fax Suppression**

#### *Info for all network providers*

The Digital Correspondence Hub on the Availity Essentials portal lets your organization manage communication preferences.

Providers have the option to opt-in or opt-out of receiving decision letters through the digital correspondence hub. Please note:

- Digital: If a provider chooses to receive the decision letter via the Digital

Correspondence Hub on Availity, they will **only** receive them via the Hub, not via fax

- Fax: If a provider chooses to receive the decision letter via fax, they will **only** receive them via fax, not in Availity

Accessing the Digital Correspondence Hub:

- Log into Availity
- From the Home page, locate the Messaging panel
- Select Digital Correspondence
- Choose a letter to view unread messages from the last 30 days

Reminder: Only your designated Administrator can change settings.

### **Executive Order: Approving Emergency Rules on Medicaid Provider Revalidation**

#### *Info for Medicaid providers*

On May 18, 2026, Ohio Governor Mike DeWine signed [Executive Order 2026-01D](#) to allow ODM to implement emergency rules to require more frequent revalidation of providers being identified as higher-risk for committing fraud.

Under the authority of Ohio Revised Code (ORC) 5164.02, 5164.32, 5164.33, ODM will immediately amend OAC rules to:

- Permit Ohio Medicaid to terminate the provider agreements of Medicaid providers that have not provided Medicaid services or billed the Medicaid program in more than one year
- Require Medicaid providers that are at a higher risk for committing fraud to revalidate enrollment more frequently to confirm compliance with Medicaid program rules
- Allow Ohio Medicaid to require certain Medicaid providers to recredential as determined necessary by the Medicaid Director
- Permit the denial of a provider enrollment application when a federally approved moratorium is in effect, even if the enrollment application was received but not approved before the moratorium began.

View it at [governor.ohio.gov](https://www.governor.ohio.gov), by selecting Media, then Executive Orders.

## Digital First Utilization Management Reminder

### Info for all network providers

As a reminder, on Jan. 1, 2026, Molina transitioned to a Digital-Only Authorization Model via Availity and no longer accepts faxes as of Dec. 31, 2025. Updates include:

- **Continued Stay/Concurrent Review:** If a provider needs to submit additional information or a request for more days, they should submit a new authorization request on Availity, noting that it is a continued stay.
- **Reconsiderations, Changes in Coding or Add on Codes:** Providers should submit a new authorization request on Availity to send in additional clinical information, noting that it is a reconsideration, a change in coding or an add on code in the notes.
- **Notes Section:** When submitting an authorization, it is helpful for the provider to include a comment in the Notes section stating what is being requested.

If your office has not registered for Availity, please view the Register for Availity Essentials link on the [You Matter to Molina](#) page, under the Provider Portal Resources drop-down menu.

For additional questions about the Digital First UM initiative, please reach out to your Provider Relations Representative.

## ODM DMEPOS Provider Enrollment Moratorium

### Info for all network providers

ODM has implemented a moratorium on the enrollment of new Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) providers. This action is in alignment with federal direction issued through CMS6099N and 42 CFR § 455.470.

Find out more in the:

- ODM Press May 1, 2026, article: [Notice: Durable Medical Equipment, Prosthetics, Orthotics, and Supplies Provider Enrollment Moratorium](#), located at [managedcare.medicareid.ohio.gov](https://managedcare.medicareid.ohio.gov), by selecting Get News, then News for Providers.
- Ohio Department of Aging (ODA) May 15, 2026, Provider Memo: [Important Updates to Ohio Medicaid Fraud Prevention Requirements](#), located at [aging.ohio.gov](https://aging.ohio.gov), by selecting See News & Events, then Provider Memos.

## Application of Fluoride Varnish by Non-Dentist Providers

### Info for Medicaid providers

Ohio Administrative Code (OAC) [5160-4-33](#) Application of topical fluoride treatments by non-dentist providers has been updated with the following:

- Updated coverage and payment provisions for topical application of fluoride varnish or silver diamine fluoride (SDF) to patient's teeth by a physician, a physician assistant or an advanced practice registered nurse
- Include coverage and payment provisions for SDF as an additional treatment
- The term child is replaced by patient as these provisions would apply to children and adults

## Q3 Prior Authorization (PA) Code Changes

### Info for all network providers

Molina posted the following PA Code Change documents on our Provider Website, under the Forms tab, for a July 1, 2026, effective date:

- [Medicaid](#): Q3 2026 PA Code Changes
- [Medicare and MyCare Ohio Medicare](#): Q3 2026 PA Code Changes
- [Marketplace](#): Q3 2026 PA Code Changes

## UPDL: 30-Day Change Notice

### Info for Medicaid providers

ODM will post their Ohio Unified Preferred Drug List (UPDL) 30-Day Change Notice on May 29, 2026, for an effective date of July 1, 2026. Find it at [medicaid.ohio.gov/stakeholders-and-partners/phm](https://medicaid.ohio.gov/stakeholders-and-partners/phm).

Find the [Molina 2026 Complete Care for MyCare Ohio Drug Formulary](#) on the Molina MyCare Ohio Provider Website, on the Drug Formulary page, under the Drug List tab.

## Free Home Health Aide Training Reminder

### Info for all network providers

Molina is sponsoring **15,000 Home Health Aide (HHA) scholarships** through [myCNAjobs](#) in partnership with HealthStream's MissionCare Collective. This opportunity helps individuals gain new skills or explore a career in caregiving. Program Highlights include:

- **100% tuition covered**
- 59 Hours of **online training**, comprised of training activities and courses

- Aligned to the Centers for Medicare & Medicaid Services (CMS) Conditions for Participation (42 CFR § 484.80) to meet the federal HHA training requirements
- Printed certificate upon completion to bring to a home health agency to complete any further state or agency-required training

**Applications** can be submitted at [mycnajobs.com](https://mycnajobs.com) by selecting SCHOLARSHIPS in the header and OH (Ohio) as the state.

The program is designed for those looking to begin a career in HHA care, grow professionally in the field or gain foundational training to better care for a loved one at home.

How to get people connected:

1. Promote the Program: Share the scholarship link with your community
2. Support Enrollment: Assist with eligibility, documentation and computer access
3. Provide Commitment to Hire: All participants will have access to job opportunities through HealthStream's myCNAjobs site and their innovative Career Network for the home health workforce.

### Updated: Molina Expanding Cardiology and Oncology Programs with Evolent

#### *Information for Medicare providers*

Starting on Aug. 1, 2026, Molina Medicare members aged 18 and older will require authorization from Evolent for the following services ordered by all provider specialties:

- Elective diagnostic and interventional cardiovascular services performed in a physician's office, ambulatory setting, outpatient hospital or inpatient hospital setting\* (\*professional services only).
- Oncology-related chemotherapeutic agents, supportive agents, symptom-management medications and radiation oncology services administered in a physician's office, ambulatory center, outpatient hospital and inpatient hospital setting\*\* (\*\*Chimeric Antigen Receptor [CAR] T-cell therapy only).

Treatment plans will be reviewed using nationally recognized evidence-based guidelines. We hope you will find value in the following enhancements coming with the Evolent partnership:

- Real-time authorizations for evidence-based treatment plans submitted through the Evolent online portal [carepro.evolent.com](https://carepro.evolent.com).

- Eligibility verification is available directly in the portal prior to submitting a treatment plan.
- Telephonic intake option, available for submitting treatment plans when needed.
- Cardiology, medical oncology and radiation oncology physicians on staff to conduct physician discussions.
- A dedicated Evolent practice engagement team to ensure a smooth transition and provide ongoing support.

Authorizations issued by Molina before Aug. 1, 2026, are effective until the authorization expiration date. Beginning Aug. 1, 2026, providers should submit all new PA requests to Evolent for services scheduled on or after that date using one of the following methods:

- Log in to the Evolent provider portal [carepro.evolent.com](https://carepro.evolent.com)
- Calling (888) 999-7713, available Monday-Friday, 8 a.m.-8 p.m., option 1 - Cardiology, option 2 - Medical oncology, option 3 - Radiation oncology

Visit [go.evolent.com/molina-program-changes-august-1-2026](https://go.evolent.com/molina-program-changes-august-1-2026) for the following:

- [Additional information on the Aug. 1, 2026 changes](#)
- [Directions on submitting prior authorizations](#)
- [Upcoming Training Sessions: Please register in advance to ensure you are prepared for the program go live. Please contact Evolent at \[practicesuccess@evolent.com\]\(mailto:practicesuccess@evolent.com\) if you have questions prior to the training.](#)

### Molina Clinical and Payment Policy Updates

#### *Information for Medicaid providers*

Molina has posted the July 2026: Clinical and Payment Policies Updates document on the [Clinical Coverage Policies](#) page of our Provider Website with all of the updates that will be effective on July 1, 2026.

### Website Roundup

#### *Information for all network providers*

Recently added or updated documents:

- [May CPSE Report](#)
- [July 2026: Clinical Policies Updates](#)

## Provider Training Sessions

### Information for all network providers

Molina is offering the chance to enter a monthly drawing for a prize! To enter, join a provider training and share your name and email.

#### Specialized Provider Orientation:

- Managed Long-Term Services and Support (MLTSS): Thurs., June 11, 10 to 11 a.m.
- MLTSS: Tues., July 21, 1 to 2 p.m.

#### Molina Dental Services Training:

- Thurs., June 25, 2 to 3 p.m.
- Wed., July 29, 11 a.m. to 12 p.m.

**Additional Trainings:** View Recorded Video Trainings and additional Molina Presentations on the You Matter to Molina page of our Provider Website.

**Availity Essentials Portal Training:** Visit the Help & Training section on the portal or contact [training@availity.com](mailto:training@availity.com) for training.

In Case You Missed It: View the complete articles on the Provider Bulletin page under the Communications tab of our Provider Website, under the identified month, noted in parentheses ( ).

- Telehealth Billing Guidelines: ODM has updated the Telehealth Billing Guidelines for MCEs. View it at [Medicaid.ohio.gov](https://medicaid.ohio.gov). (May 2026)
- Reminder: Total Minutes Dialysis Requirement: As a reminder, CMS guidance and the Medicare Claims Processing Manual, Molina requires Value Code D6 to be reported on applicable ESRD claims, consistent with CMS policy. (May 2026)
- New ODM Behavioral Health Provider Manual: ODM has posted a new Behavioral Health Provider Manual. View it on the ODM website. (May 2026)
- Annual Mandatory D-SNP Medicare Model of Care Training Update: The Molina MOC Training Attestation is available on the Molina Medicare Provider Website. The previous issue that caused errors when submitting the form has been fixed. (May 2026)
- Cost Recovery Claim Dispute Process Reminder: Effective May 1, 2026, Molina no longer accepts Cost Recovery related claim disputes via the standard dispute process. Providers should follow the dispute process outlined in the overpayment notification. (May 2026)
- Provider Supports for Next Generation MyCare (EVV Related): Per ODM, Medicaid members can switch from PASSPORT to MyCare as of April 1, 2026. Find additional information in the ODM March EVV Newsletter at [medicaid.ohio.gov](https://medicaid.ohio.gov). (April 2026)
- Alternate EVV System Vendors: Per ODM, alternate EVV systems must be configured to use Reason Code 99 for services provided on or after April 1, 2026, that are manually edited. Failure to implement this requirement will trigger Sandata aggregator rejections for manually created or edited visits. (April 2026)
- Sandata to Launch Customer Support and Learning Enhancements on April 20 (EVV Related): Per ODM, Sandata is making support and learning faster, better and easier for providers. Find additional changes at [Sandata.zendesk.com](https://sandata.zendesk.com). (April 2026)
- Subrogation Email Update: Molina has changed vendors for subrogation to Katch IQ, email [submitreferrals@katchiq.com](mailto:submitreferrals@katchiq.com). (April 2026)
- CAHPS® Tip Sheet: The CAHPS® Tip Sheets provide helpful information including measure description, survey questions and ways to improve patient satisfaction. Improving patient satisfaction has many benefits, so please encourage patients who have received the CAHPS® Survey to participate. (April 2026)
- Molina Baby Bucks: Starting May 1, 2026, Molina Medicaid members who are pregnant and within six months of their expected due date can get a \$100 gift card reward to buy the baby items they need by going to an educational event while pregnant. (April 2026)
- Expedited PA Reminder: An Expedited PA is appropriate when the requestor is certifying the standard seven timeframe may jeopardize the life or health of the member, per OAC 5160-26-3.1. Requests that do not meet Expedited may be downgraded to a standard request. (April 2026)
- Medicaid and MyCare Ohio Enrollment Requirements Updated: Any provider, group ordering or referring who is not enrolled and noted as “active” in the ODM PNM system will receive denials for claims submitted to Molina. Claim denials will continue until the provider’s Medicaid enrollment has an “active” status. (January 2026)
- ODM Update: Terminations have resumed for failure to complete Medicaid Agreement Revalidations in PNM. In January 2024, ODM began terminating providers who failed to complete their revalidation prior to their specified deadline. (May 2024)

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### Questions and Quick Links

- Provider Services: (855) 322-4079  
Mon. - Fri. 7 a.m. to 8 p.m. for  
Medicaid, 8 a.m. to 8 p.m. for  
MyCare Ohio and 8 a.m. to 5 p.m.  
for Medicare and Marketplace
- Email: [OHProviderRelations@MolinaHealthcare.com](mailto:OHProviderRelations@MolinaHealthcare.com)
  - Provider Website: [MolinaHealthcare.com/OhioProviders](http://MolinaHealthcare.com/OhioProviders)

### Connect with Us

[facebook.com/MolinaHealth](https://facebook.com/MolinaHealth)  
[x.com/MolinaHealth](https://x.com/MolinaHealth)

### Fighting Fraud, Waste and Abuse

Suspect member or provider fraud?  
The Molina AlertLine is available 24  
hours a day, 7 days a week at (866)  
606-3889. Reports are confidential,  
but you may choose to report  
anonymously.

### Join Our Email Distribution List

Did you receive this provider bulletin  
via fax? Sign up to receive the  
Provider Bulletin via email or to  
request removal from our fax  
distribution list by clicking the Sign  
up to receive Molina's Provider  
Bulletin via email here link on the  
Provider Bulletin page of our website.