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**Ordering, Referring and Prescribing Providers National Provider Identifier (NPI) Update***Information for all network providers*

Urgent Change Notification: **Effective Sept. 25, 2025**, Molina Healthcare of Ohio, Inc. will begin denying claims missing an Ordering, Referring and Prescribing (ORP) provider.

The effective date has been moved up to comply with the requirements outlined below.

Denials are for all dates of service for claims with a receipt date of Sept. 25, 2025, and after.

As a reminder: Molina began to require the billing of ORP providers on July 1, 2021, based upon the requirements developed by the Ohio Department of Medicaid (ODM) in compliance with federal regulations [42 CFR 438.602](#) and [42 CFR 455.410](#). Claims billed with the attending field information populated will also be used to satisfy the ORP requirements.

A valid National Provider Identifier (NPI) is required on claims for select ORP provider types, including:

- Hospital
- Independent Diagnostic Testing Facility
- Psychiatric Hospital
- Waivered Services Organization
- Nursing Facility
- Medicare Certified Home Health Agency
- Professional Medical Group
- Other Accredited Home Health Agency
- Hospice
- Ohio Department of Mental Health and Addiction Services (OMHAS) Certified/ Licensed Treatment Program
- Pharmacy
- Psychiatric Residential Treatment Facility
- Federally Qualified Health Center (FQHC)
- Certified Ohio (OH) Behavioral Analyst
- Clinic
- Occupational Therapist Individual
- Independent Laboratory
- Certified Registered Nurse (RN) Anesthetist Individual
- Waivered Services Individual
- Durable Medical Equipment Supplier
- Audiologist Individual
- Speech Language Pathologist
- Anesthesia Assistant Individual
- Ohio Department of Mental Health Provider
- Physical Therapist Individual
- Non-Agency Personal Care Aide
- Wheelchair Van
- Non-Agency Nurse – RN or Licensed Practical Nurse (LPN)
- Portable X-Ray Supplier
- Non-Agency Home Care Attendant

For additional information and provider type/code specific information, visit [medicaid.ohio.gov/resources-for-providers/managed-care/methods-and-specifications/mcp-file-specifications-and-methodologies](https://medicaid.ohio.gov/resources-for-providers/managed-care/methods-and-specifications/mcp-file-specifications-and-methodologies), select the 2025 tab and view Appendix K. Find additional information on ORP NPI in our [Provider Manual](#).

Molina started to include the following CARC/RARC (Claim Adjustment Reason Code/Remittance Advice Remark Code) remit messaging in December 2021:

Referring:

- Remit: N286
- CARC: 16
- CARC Description: Claim/service lacks information or has submission/billing error(s)
- RARC: N286
- RARC Description: Missing/incomplete/invalid referring provider primary identifier

Ordering:

- Remit: N265
- CARC: 16
- CARC Description: Claim/service lacks information or has submission/billing error(s)
- RARC: N265
- RARC Description: Missing/incomplete/invalid ordering provider primary identifier

Attending:

- Remit: N253
- CARC: 16
- CARC Description: Claim/service lacks information or has submission/billing error(s)
- RARC: N253
- RARC Description: Missing/incomplete/invalid attending provider primary identifier

Questions and Quick Links

Provider Services: (855) 322-4079 Mon. – Fri.  
Medicaid 7 a.m. to 8 p.m., MyCare Ohio 8 a.m. to 6  
p.m., Medicare and Marketplace 8 a.m. to 5 p.m.

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MolinaHealthcare.com](mailto:OHProviderRelations@MolinaHealthcare.com)

Provider Website: [Molina  
Healthcare.com/OhioProviders](https://MolinaHealthcare.com/OhioProviders).