

**Table of
Contents:****New In This Issue**

→ [Updated:](#) Ordering, Referring and Prescribing (ORP) Providers National Provider Identifier (NPI) Update

Updated: Ordering, Referring and Prescribing (ORP) Providers National Provider Identifier (NPI) Update***Information all network providers***

As a reminder on July 1, 2021, Molina Healthcare of Ohio, Inc. began requiring Ordering, Referring and Prescribing (ORP) for claims based on the guidance below. This requirement with claim adjudication impact is for claims with a receipt date of Sept. 25, 2025, and after, as previously communicated. The claim adjudication impact includes adjustments. To learn more review the [August 2025 Ordering, Referring and Prescribing National Provider Identifier \(NPI\) Update](#). These requirements were developed by the Ohio Department of Medicaid (ODM) in compliance with federal regulations [42 CFR 438.602](#) and [42 CFR 455.410](#). Claims billed with the attending field information populated will also be used to satisfy the ORP requirements.

A valid National Provider Identifier (NPI) is required on claims for select ORP provider types, including:

- Hospital
- Independent Diagnostic Testing Facility
- Psychiatric Hospital
- Waivered Services Organization
- Nursing Facility
- Medicare Certified Home Health Agency
- Professional Medical Group
- Other Accredited Home Health Agency
- Hospice
- Ohio Department of Mental Health and Addiction Services (OMHAS) Certified/Licensed Treatment Program
- Pharmacy
- Psychiatric Residential Treatment Facility
- Federally Qualified Health Center (FQHC)
- Certified Ohio (OH) Behavioral Analyst
- Clinic
- Occupational Therapist Individual
- Independent Laboratory
- Certified Registered Nurse (RN) Anesthetist Individual
- Waivered Services Individual
- Durable Medical Equipment Supplier
- Audiologist Individual
- Speech Language Pathologist
- Anesthesia Assistant Individual
- Ohio Department of Mental Health Provider
- Physical Therapist Individual
- Non-Agency Personal Care Aide
- Wheelchair Van

For additional information and provider type/code specific information, visit medicaid.ohio.gov and select Managed Care under the Resources for Provider Header, then Managed Care program File Specifications and Methodologies. View the [Methodology for Encounter Data Quality Measures](#) under Appendix K. Find additional information on ORP NPI in our [Provider Manual](#).

Molina started to include the following CARC/RARC (Claim Adjustment Reason Code/Remittance Advice Remark Code) remit messaging in December 2021:

Referring:

- Remit: N286
- CARC: 16
- CARC Description: Claim/service lacks information or has submission/billing error(s)
- RARC: N286
- RARC Description: Missing/incomplete/invalid referring provider primary identifier

Ordering:

- Remit: N265
- CARC: 16
- CARC Description: Claim/service lacks information or has submission/billing error(s)
- RARC: N265
- RARC Description: Missing/incomplete/invalid ordering provider primary identifier

Attending:

- Remit: N253
- CARC: 16
- CARC Description: Claim/service lacks information or has submission/billing error(s)
- RARC: N253
- RARC Description: Missing/incomplete/invalid attending provider primary identifier

Beginning on Jan. 1, 2026, Molina will reject newly received claims, regardless of the date of service, that lack the appropriate ORP information. Below are the rejection reasons:

Scenario	Rejection Category Code	Description	Status Code	Description	Entity Code	Description
Referring	A3	Acknowledgement/ Returned as unprocessable claim – The claim/ encounter has been rejected and has not been entered into the adjudication system	562	Entity's National Provider Identifier (NPI). Usage: This code requires use of an Entity Code.	DN	Referring
Ordering	A3	Acknowledgement/ Returned as unprocessable claim – The claim/ encounter has been rejected and has not been entered into the adjudication system	562	Entity's National Provider Identifier (NPI). Usage: This code requires use of an Entity Code.	DK	Ordering
Attending	A3	Acknowledgement/ Returned as unprocessable claim – The claim/ encounter has been rejected and has not been entered into the adjudication system	562	Entity's National Provider Identifier (NPI). Usage: This code requires use of an Entity Code.	71	Attending

Questions and Quick Links

Provider Services: (855) 322-4079 Mon. – Fri.
Medicaid 7 a.m. to 8 p.m., MyCare Ohio 8 a.m. to 6 p.m.,
Medicare and Marketplace 8 a.m. to 5 p.m.

Email: [OHProviderRelations@
MolinaHealthcare.com](mailto:OHProviderRelations@MolinaHealthcare.com)

Provider Website: [Molina
Healthcare.com/OhioProviders](https://MolinaHealthcare.com/OhioProviders).