

Coming soon: exciting new Availity Essentials portal functionalities

We're excited to announce new functionalities for the Availity Provider Portal that will help improve efficiency and add to a better experience for you. These are just some of the exciting capabilities coming your way!

Coming soon

Claims Correction

- Allows providers to make correction on submitted claims that are not finalized

E&B Accumulators

- For each member/plan submitted, the tool will provide the Molina plan, amount paid, and benefit/count level accumulated towards the threshold or limit

Member Search

- Availity will return comprehensive Eligibility and Benefits details for subscribers and dependents

Enhanced Member Roster

- PCPs and providers in the same group can customize member search, view various statuses (e.g., needed services, inpatient, new members, etc.)
- Access other functions to view member details, submit claims and request service authorizations

New E&B Interface

- Enhanced Eligibility & Benefits module will make finding the benefit information you need easier and quicker

Authorizations Determination Correspondence

- Near real-time access to authorizations status notification materials (currently fax/letter)

Prior Authorization (PA) Submissions and Status Reviews

- Submit and view authorizations status through Availity
- View all-payor Authorizations Dashboard
- More streamlined authorizations submittal process, with ability to add attachments

Claims Overpayments

- Availity will conduct a recovery of all claims identified as overpaid or paid in error based on the specific state guidelines

Automatic PA Requirement Checks

- Verify instantly if PA is required
- Single Sign On (SSO) for Molina's delegated vendors

Patient Cost Estimator

- View member cost estimate based on their individual member's benefits

Claims Re-Evaluation (Appeals)

- Providers can submit claims disputes and view dispute status electronically

Real-Time Authorization Approvals

- Real-time approvals for authorization requests for certain services