



Molina Healthcare of Ohio Claims Payment Systemic Errors

May 2026

The current Claims Payment Systemic Errors (CPSEs) are listed below. Resolved issues previously reported will be removed from this log, and may be found in archived reports.
Please review the log for updates prior to contacting Provider Services at (855) 322-4079.

Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
Unique ID: 299 Confirmed CPSE Molina is incorrectly applying Patient Liability to claims when the member has a patient liability type is waiver or pro-rated waiver.	Medicaid & MyCare	10/4/2023	44-Hospice, 86-Nursing Facility, 74-Assisted Living Facilities	Phase 1 - 7/1/2025 Phase 2 - 8/18/2025	Recovery Project 1 Complete - 8/29/2025 Recovery Project 2 Completed - 9/18/2025 Adjustment Project ETA - 9/16/2025 - 10/28/2025 - Cancelled Adjustment Project 2 ETA - 12/9/2025 - 1/23/2026 - Cancelled	Fix is Complete
Unique ID: 384 Confirmed CPSE Professional and Facility claim lines billed with modifier JW are paying in error.	Medicaid & MyCare	5/20/2025	00-All provider types	11/5/2025	Recovery Project 1 Complete - 9/13/2025 Recovery Project 2 ETA - 1/8/2026 - 2/20/2026 - Canceled Recovery Project 3 Complete - 4/10/2026	Complete
Unique ID: 396 Confirmed CPSE Units exceeding four for H0005 were incorrectly reimbursed when provided on the same date of service as H0015.	Medicaid	7/18/2025	84-Ohio Department of Mental Health (Community Mental Health) Provider	ETA 6/30/2026	Recovery Project Complete - 9/27/2025 Recovery Project 2 Complete - 4/14/2026	Ongoing remediation
Unique ID: 398 Confirmed CPSE BH E&M codes are paying claims incorrectly when downgrading the E&M originally billed.	Medicaid	7/28/2025	84-Ohio Department of Mental Health (Community Mental Health) Provider, 95-ODADAS Certified/Licensed (SUD) Treatment Program	4/23/2026	Recovery Project 1 Complete - 9/26/2025 Recovery Project 2 Complete - 10/19/2025 Recovery Project 3 Complete 11/27/2025	Complete
Unique ID: 402 Confirmed CPSE K0108 is being denied in error when billed multiple times on the same claim and has PA for multiple items when billed with POS 32.	Medicaid & MyCare	10/3/2025	76-Durable Medical Equipment Supplier	ETA 5/25/2026	ETA 6/19/2026	Ongoing remediation
Unique ID: 408 Confirmed CPSE Claims are incorrectly processing patient responsibility on Dialysis and ASC claims when coordinating benefits with Medicare.	Medicaid & MyCare	10/24/2025	46-Ambulatory Surgery Center, 59-End-Stage Renal Disease (Dialysis) Clinic	2/16/2026	Adjustment Project ETA 12/24/2025 - 2/9/2026 - Cancelled Recovery Project Complete - 4/10/2026 Adjustment Project Complete - 5/11/2026	Complete
Unique ID: 413 Confirmed CPSE Incorrect cost share is being paid on Medicaid claims when coordinating with Medicare for MMP members who have both Medicare & Medicaid with Molina.	MyCare	11/18/2025	00-All provider types	ETA 6/11/2026	ETA 8/5/2026	Ongoing remediation
Unique ID: 415 Confirmed CPSE The Multiple Procedure Reduction (MPR) edit process was not designed to permit the add-on code when MPR was applied.	Medicaid	1/14/2026	00-All provider types	ETA 7/6/2026	ETA 9/29/2026	Ongoing remediation
Unique ID: 416 Confirmed CPSE J0604 and J0606 (Sensipar and Parsabiv) were reimbursed in error as they were considered post - TDAPA drugs under the national contract agreement. They were identified that they are not subject to TDAPA.	Medicaid & MyCare	9/15/2025	59-End-Stage Renal Disease (Dialysis) Clinic	9/10/2025	Recovery Project Complete - 4/25/2026	Complete



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Unique ID: 421 Confirmed CPSE COB methodology is being applied incorrectly when processing secondary claims for duals claims.	MyCare	2/18/2026	00-All provider types	2/26/2026	Adjustment Project 1 Complete - 4/23/2026 Recovery Project 1 Complete - 4/30/2026 Recovery Project 2 Complete - 4/13/2026	Complete
Unique ID: 424 Confirmed CPSE Due to a new format on the ODM DME rate sheet some services that were considered non-covered now have rates.	Medicaid	2/25/2026	76-Durable Medical Equipment Supplier	4/21/2026	Adjustment Project 1 Complete - 3/23/2026 Adjustment Project 2 Complete - 3/19/2026 Recovery Project Complete - 3/13/2026 Projected Adjustment Project 3 ETA - 6/22/2026	Fix is Complete
Unique ID: 425 Confirmed CPSE Claims are denying with edit 6724 stating Provider to Submit Correct Claim but no details as to why a corrected claim is needed. After final review, NOT a CPSE	Medicaid & MyCare	2/18/2026	00-All provider types	ETA 8/7/2026	ETA 11/2/2026	After final review, NOT a CPSE
Unique ID: 426 Confirmed CPSE Anesthesia Base Unit needs updated for pricing claims. Due to the incorrect rate claims are being underpaid.	Medicaid & MyCare	2/11/2026	68-Anesthesia Assistant, Individual, 73-Certified Registered Nurse Anesthetist (CRNA), Individual, 21-Professional Medical Group	2/11/2026	Adjustment Project 1 Complete - 4/20/2026	Complete
Unique ID: 428 Confirmed CPSE Claims are denying Medicare bypass codes/services for EOB in error.	MyCare	2/25/2026	00-All provider types	2/17/2026	Adjustment Project ETA - 5/8/2026 - 6/22/2026	Fix is Complete
Unique ID: 430 Confirmed CPSE Psych Per Diem claims were not being processed correctly as rate contracts were not configured properly.	Medicaid & MyCare	2/24/2026	02-Psychiatric Hospital	1/28/2026	Recovery Project Complete - 4/24/2026 Adjustment Project Complete - 4/26/2026	Complete
Unique ID: 431 Confirmed CPSE Claims hitting multiple different edits in error causing incorrect payments and denials.	Medicaid	3/6/2026	21-Professional Medical Group, 76-Durable Medical Equipment Supplier, 16 & 60-Home Health Agency, 80-Independent Laboratory, 84-Ohio Department of Mental Health (Community Mental Health) Provider, 04-Outpatient Health Facility, 01-Hospital (IP & OP), 95-ODADAS Certified/Licensed (SUD) Treatment Program	3/26/2026	Adjustment Project Complete - 4/23/2026	Complete
Unique ID: 433 Confirmed CPSE Enrollment transactions inbound to Molina assigned patient liability values to incorrect members. This misassignment of patient liability values has resulted in an incorrect claims payment amounts.	Medicaid & MyCare	4/9/2026	00-All provider types	ETA 9/29/2026	ETA 12/23/2026	Ongoing remediation
Unique ID: 434 Confirmed CPSE Waiver service agencies are being paid at non agency rates in error.	Medicaid & MyCare	5/12/2026	16 & 60-Home Health Agency	5/7/2026	ETA 1/27/2027	Fix is Complete
Unique ID: 435 Confirmed CPSE Claims are denying CPT 77387 for a professional modifier in error.	Medicaid	4/21/2026	21-Professional Medical Group	ETA 10/12/2026	ETA 1/7/2027	Ongoing remediation



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Unique ID: 436 Confirmed CPSE H0040 being denied incorrectly due to manual processing error.	Medicaid & MyCare	5/11/2026	84-Ohio Department of Mental Health (Community Mental Health) Provider	5/5/2026	Adjustment Project ETA 5/11/2026 - 6/23/2026	Fix is Complete
Unique ID: 438 Confirmed CPSE Waiver Service claims are being denied for authorization in error during the member's Transition of Care period.	Medicaid & MyCare	4/16/2026	55-Waivered Services, Individual, 45-Waivered Services Organization	ETA 10/7/2026	ETA 12/31/2026	Ongoing remediation
Unique ID: 439 Confirmed CPSE COBA claims were included in the logic to require submission through the State's One Front Door (Availity) submission method resulting in rejection.	Medicaid & MyCare	4/16/2026	00-All provider types	4/14/2026	Adjustment Project ETA 4/28/2026 - 6/10/2026	Fix is Complete