

Molina Healthcare of South Carolina

Important Information. Please Read.

Molina Healthcare 2020 Provider Satisfaction Survey

Attention Molina Healthcare Network Providers:

In an ongoing effort to meet the needs of our provider partners and measure provider satisfaction, Molina is administering its annual Provider Satisfaction Survey. The 2020 Provider Satisfaction Survey is being conducted by SPH Analytics, a NCQA certified survey vendor, on behalf of Molina to assess providers' overall satisfaction with Molina.

Randomly selected providers were mailed surveys earlier this month. If you have received or do receive the survey, please complete the information. Your feedback is important to us. You may complete the survey by mail or online as detailed in the survey packet. On average, the survey takes approximately fifteen (15) minutes to complete.

Molina is dedicated to providing quality health care to our members. Your valuable feedback will assist us in identifying areas where enhancement may be needed within the organization in areas such as operational efficiencies and how we partner with our provider network. Moreover, we will use this information to determine how we can better assist you on a day-to-day basis and more importantly, how we can better work with you to better serve our members.

We want to thank you in advance for taking the time to share your feedback with us.

By completing this survey, we will enter your provider group into a regional raffle to win a \$100 gift card.

If you have any questions regarding the notification, please contact your Molina Provider Services Representative.

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