

COVID-19 PROVIDER NOTIFICATION

Please note that these details are subject to change. Providers must continue to monitor Molina’s provider notifications for a possible change to all policies referenced in this document.

What is COVID-19?

COVID–19 is a new strain of coronavirus, which originated in Wuhan City, China. The name COVID-19, is short for “coronavirus disease 2019.” This virus causes respiratory illness, and has infected thousands of people worldwide. The CDC and WHO are actively monitoring the outbreak of this new coronavirus strain. Visit the CDC’s Traveler’s Health website for travel notices and advisories.

What are the symptoms of COVID-19?

Common signs of infection include fever, cough, and respiratory symptoms such as shortness of breath and breathing difficulties. In more severe cases, this infection can cause pneumonia, acute respiratory distress syndrome, kidney failure, and even death.

People with heart and lung disease or weakened immune systems, as well as infants and older adults, are at higher risk for more severe symptoms from this illness.

How is COVID-19 spread?

Coronaviruses are generally thought to be spread most often by respiratory droplets. They are usually spread from an infected person to others through the air by coughing and sneezing, and through close personal contact such as touching or shaking hands.

Who should be tested?

The Centers for Disease Control and Prevention (CDC) is telling clinicians to use their judgment in determining whether testing is necessary. They should consider the presence of symptoms (fever, cough, shortness of breath), travel history, contact with a confirmed COVID-19 patient and local epidemiology, and should rule out other potential causes of illness.

This expands testing to a wider group of symptomatic patients. Clinicians should use their judgment to determine if a patient has signs and symptoms compatible with COVID-19 and whether the patient should be tested. Decisions on which patients receive testing should be based on the local epidemiology of COVID-19, as well as the clinical course of illness. Most patients with confirmed COVID-19 have developed fever and/or symptoms of acute respiratory illness (e.g., cough, difficulty breathing). Clinicians are strongly encouraged to test for other causes of respiratory illness, including infections such as influenza.

Epidemiologic factors that may help guide decisions on whether to test include: any persons (including healthcare workers) who have had close contact with a laboratory-confirmed COVID-19 patient within 14 days of symptom onset, or a history of travel from affected geographic areas within 14 days of symptom onset.

When there is a suspected case of COVID-19, clinicians should immediately notify their state or local health department and implement infection control practices.

As availability of diagnostic testing for COVID-19 increases, clinicians will be able to access laboratory tests for diagnosing COVID-19 through clinical laboratories performing tests authorized by FDA under an Emergency Use Authorization (EUA). Clinicians will also be able to access laboratory testing through public health laboratories in their jurisdictions.

What billing codes are related to COVID-19?

CPT	Description HCPCS	Price
U0001	This code is used specifically for CDC testing laboratories	\$35.91
U0002	This code is used for non-CDC testing laboratories	\$51.31

ICD-10	Description
B97.29	Other coronavirus as the cause of diseases classified elsewhere
Z03.818	Encounter for observation for suspected exposure to other biological agents - ruled out
Z20.828	Contact with and (suspected) exposure to other viral communicable diseases

RESOURCE REFERENCES

CDC: ICD-10-CM Official Coding Guidelines – Supplement. Coding encounters related to COVID-19 Coronavirus Outbreak. Effective:

WHAT MOLINA IS DOING TO HELP ITS MEMBERS:

Molina will waive co-pays and cost share for the diagnostic laboratory test for COVID-19. (If the outbreak continues please monitor our provider notifications for potential extension of this policy). This policy will cover the test kit for patients who meet CDC guidelines for testing, which can be done in any approved laboratory location. Molina will waive the member costs associated with this diagnostic testing for COVID-19 at any authorized location for all Medicare, Marketplace, and Medicaid lines of business. No Prior Authorization is needed for this testing.

Molina will offer zero co-pay and cost share for participating (PAR) telemedicine visits (where these are a covered benefit) - for any diagnosis. (If the outbreak continues please monitor our provider notifications for potential extension of this policy). Teledoc will be available now for Marketplace, Molina Dual Options and DSNP. Molina members should use telemedicine as their first line of defense in order to limit potential exposure in physician offices. Cost sharing will be waived for all video visits by in-network providers delivering synchronous virtual care (live video-conferencing) for those plans that cover this type of service.

Several South Carolina health systems are offering telehealth options to the public. These options are available to anyone experiencing COVID-19 symptoms in South Carolina. In order to access the free consult, **Use the promo code COVID19**

- [MUSC Health Virtual Urgent Care](#)
- [McLeod Telehealth](#)
- [Prisma Health Virtual Visit](#)
- [Roper St. Francis Healthcare Virtual Care](#)

Molina will waive co-pays and cost share for office visits, urgent care visits, and ED visits where the diagnosis rendered is specifically related to COVID-19. (If the outbreak continues please monitor our provider notifications for potential extension of this policy). Visits for other symptoms or diagnoses will not have co-pay or cost share removed. This includes not removing cost share for other laboratory testing (besides COVID-19 testing), x-rays, or other add-on testing.

Prescription refill limitations will be relaxed until further notice. Refill timing allows refills up to 5 days early. Molina will allow up to 90 days prescription volumes if this is covered by the member's plan. Additionally, the company's Pharmacy Benefit Manager, CVS, is offering free delivery on prescriptions.

Molina Nurse Advice Line will continue to be available 24 hours a day, 7 days a week.

The Molina Nurse Advice Line phone number is (888) 275-8750.

Please also check our provider faxes and newsletters at the links below for resources, updates and information on COVID-19 and other important communications.

<https://www.molinahealthcare.com/providers/sc/medicaid/forms/fuf.aspx>

<https://www.molinahealthcare.com/providers/sc/medicaid/eNewsletter.aspx>