Molina Healthcare of South Carolina

Important Information. Please Read.

Subject: NOTICE OF CREDENTIALING CHANGE

October 15, 2021

Dear Provider:

Beginning **November 1, 2021**, all Credentialing applications must be submitted directly to the Credentialing team at: <u>msc-credentialing@MolinaHealthcare.com</u>. In order for your credentialing application to be deemed complete, all items on the enclosed Credentialing Checklist must be included.

All credentialing applications deemed complete will be processed immediately upon receipt. If the application is incomplete, or if any of the required support documents are missing, the incomplete application will be returned to the submitter with the missing items identified.

Please review the application carefully prior to submission to confirm all questions are answered and that every required document is included. This will reduce the administrative burden of returning incomplete applications and will assure that your provider's application is processed without delay.

Molina's Credentialing applications can be found on our website under **Provider Network/Credentialing Forms** here: Molinahealthcare.com/providers/sc/medicaid/forms/fuf.aspx

CAQH users:

Please be sure that your profile is re-attested and that you have allowed permission for Molina to access the provider's account to pull the application.

For any required provider demographic updates for providers already credentialed, including address changes, additional locations, provider name changes, office closures, etc., please continue to submit requests to SC Network Administration at: SCNetworkAdministration@MolinaHealthCare.Com

Thank you in advance for your cooperation with this procedural change.

Sincerely,

Maeella Jackson-Yates

Maeella Jackson-Yates Manager, Credentialing

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Provider Services: (855) 237-6178

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