

Molina Healthcare of South Carolina

Important Information. Please Read.

Fall Reminders

Credentialing Update

Please note we will no longer be able to begin credentialing without a Medicaid ID. We will no longer take the reference number. The provider must have their full Medicaid ID before we proceed with credentialing.

ECHO Remits

Sign up for ProviderPayments.com so you can see your remits. If you have trouble understanding your EOP and locating advances, reach out to your provider rep for

SCProvider.Services@MolinaHealthCare.com for our user guide.

Incentives

We have \$75 dollar incentives for well visits, flu shots, and HPV vaccines - \$75 per code billed! Reach out to your Provider rep for billing specifics.

Redetermination

We can provide files to PCPs showing your member roster, gaps in care, and who is up for redetermination. Email your provider rep to get set up for a Quality meeting.

Provider satisfaction

The 2023 Provider Satisfaction Survey is being conducted by SPH Analytics on behalf of Molina to assess providers' overall satisfaction with Molina. Randomly selected providers will be mailed surveys. If you receive the survey, please complete the information. Your feedback is important to us. You may complete the survey by mail or online as detailed in the survey packet. On average, the survey takes approximately 15 minutes to complete. Your valuable feedback will assist us in identifying areas where enhancement may be needed within the organization in areas such as operational efficiencies and how we partner with our provider network. We will use this information to determine how we can better assist you on a day-to-day basis and, how we can work with you to better serve our members.

Model of care

Medicare Model of Care Provider training for all Medicare PCP's and high-volume specialists is due before 12/31/2023. The training and attestation can be found on our Medicare site towards the middle of the page, or you may request for your provider service rep to send it to you. Website:

<https://www.molinahealthcare.com/providers/common/medicare/medicare>

Lab Redirection

Our preferred lab is Quest Diagnostics. We have identified some providers who are referring members to out-of-network labs. We will be doing outreach to understand why and help providers see the importance of referring to Quest and other in-network labs.

Provider Services: (855) 237-6178

MolinaHealthcare.com



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