

Molina Healthcare Inc.
Process Update
Marketplace/Medicare Authorizations
FAX NUMBER UPDATE

Molina Healthcare of Texas has changed their toll-free fax numbers for the Medicare and Marketplace lines of business. The new toll-free fax number for submission are listed below.

Marketplace Authorization

All **Texas Marketplace** Physical Health and Behavioral Health prior authorization requests and/or admission notification/concurrent reviews should be faxed to:

1-833-322-1061

Medicare Authorizations

All **Texas Medicare** Physical Health and Behavioral Health Prior Authorization requests should be faxed to:

1-844-251-1450

MMP Authorizations

All **Texas MMP** Physical Health and Behavioral Health Prior Authorization requests should be faxed to:

1-844-251-1451

Medicare and MMP Inpatient and Discharge Authorization

All **Texas Medicare and MMP** Physical Health and Behavioral Health inpatient authorizations/concurrent reviews/admission or discharge notifications should be faxed to:

1-844-834-2152

OUTPATIENT REQUESTS

The process for obtaining prior authorization has not changed. Complete a Prior Authorization Request Form with all pertinent information and medical notes as applicable.

INPATIENT REQUESTS

The process for obtaining initial authorization and continued stay authorization **has not** changed. Please continue to submit admission notifications and continued stay clinical per the current requirements.

ADVANCED IMAGING AND TRANSPLANT REQUESTS

The process for obtaining prior authorization for imaging and transplant requests **has not** changed. Complete a Prior Authorization Request Form with all pertinent information and medical notes as applicable and fax to:

ADVANCED IMAGING: 877-731-7218

TRANSPLANT: 877-813-1206.

This is ***only*** a change in the fax number utilized to submit for prior authorization and/or notification of admission and clinical for UM review.