

Molina Electronic Visit Verification (EVV) Visit Maintenance Unlock Request Update

Effective May 2, 2022, HHSC will be replacing the current Visit Maintenance Unlock Request (VMUR) templates. These updated versions include:

- Updates to the instructions tab to reflect the 'N/A – Export Only' option
- Updates to the templates to include the 'N/A – Export Only' option
- Minor formatting updates, such as additional rows and fixing cells that did not allow data to fully read (e.g., EVV Visit IDs would not fully show)

VMUR Job Aids will be published on May 2nd on the EVV webpage, in the VMUR section. The job aids will include information on the VMUR process, including examples of the most common VMURs.

If you have any questions regarding this update, please send an email to mhtxevv@molinahealthcare.com.