

Action Required: Review Your Provider Enrollment Management System (PEMS) Enrollment Information

Effective May 30, 2025, PEMS will serve as the sole source for Texas Medicaid provider demographic information, including service location addresses, phone numbers and taxonomy codes. Per guidance from the Texas Health and Human Services (HHSC) and Texas Medicaid & Healthcare Partnership (TMHP), provider data used by Managed Care Organizations (MCO) will be driven by the data provided in the PEMS system.

Molina will no longer be able to accept provider demographic updates for Medicaid lines of business. All changes to demographic information for Medicaid providers, including changes to service location information, must be made through the PEMS system. Molina will receive these updates via the Master Provider File (MPF).

Updating data in PEMS will allow for those updates to flow to each MCO through the Master Provider File, thus reducing the work a provider must complete in order to update their information with each MCO.

To verify or update information in PEMS, providers should **Log in to your** <u>PEMS portal</u> **review your information and to make updates such as:**

- Existing Enrollment Changes
 - Add or remove practice locations, programs, or providers
 - Ensure all locations have the corresponding group names listed
 - Change or update provider type
 - Update which providers are accepting new patients
- Revalidation Submit revalidation applications at least 120 days prior to the end of your enrollment.

Inaccuracies in provider data can cause delays in quality of care, issues with accurate billing, significant problems in connecting patients and doctors, licensing providers, and verifying credentials. We appreciate your commitment to maintaining up to date and accurate information in PEMS. For questions, contact your Provider Relations Representative at MHTXProviderServices@MolinaHealthcare.com.

Additional Resources:

- Provider Enrollment and Management System (PEMS) | TMHP
- TMHP YouTube Channel
- PEMS Data Alignment Frequently Asked Questions