

## Updates to HHSC EVV Mailboxes and Website

### HHSC EVV Mailboxes

By June 28, HHSC EVV Operations will update their electronic mailboxes to the following email addresses:

- HHSC Electronic Visit Verification Mailbox: [EVV@hhs.texas.gov](mailto:EVV@hhs.texas.gov)
  - Previous email address: [Electronic\\_Visit\\_Verification@hhsc.state.tx.us](mailto:Electronic_Visit_Verification@hhsc.state.tx.us)
- HHSC EVV Proprietary Systems Mailbox: [EVVPSO@hhs.texas.gov](mailto:EVVPSO@hhs.texas.gov)
  - Previous email address: [EVV\\_PSO@hhs.texas.gov](mailto:EVV_PSO@hhs.texas.gov)

### Additional Information

- Assess all personal materials, such as contact matrices, for any updates needed.
- Always refer to the [HHSC EVV website](#) for current information and resources.
- HHSC EVV Operations will continue receiving emails if a previous email address is used.

### HHSC EVV Website

By early July, the HHSC EVV website and some of its webpages will have a new layout to reorganize resources and include updates related to the [21<sup>st</sup> Century Cures Act, Section 12006](#).