

## SSI Clearinghouse Eligibility Transactions:

Dear Partners,

We are excited to share that as of **June 18, 2026**, we will launch a new real-time eligibility verification connection using the X12 270/271 transaction standard. This is an informational update — no action is required.

### What this means for you

Eligibility verification is one of the most time-sensitive steps in the revenue cycle. Our new API connection makes that process faster and more reliable by enabling real-time 270/271 exchanges.

In plain terms:

- Your practice management system or EHR can submit a patient eligibility inquiry (270) and receive an instant response (271) from the payer
- Coverage details returned include active status, plan type, deductibles, copays, and benefit information

### Important: Member ID Now Required

Effective **June 18, 2026**, a Member ID will be required to perform all eligibility searches through this connection. Submissions that do not include a Member ID will not be processed. Please ensure that you have this information when submitting eligibility inquiries.

- Please Note: If a member does NOT have their ID, it is the member's responsibility to obtain it. If the member needs a copy of the ID, it can be accessed through the member portal or by contacting Member Services at (855) 687-7862 (TTY 711).

### A quick look at the flow

Your system submits a 270 inquiry with patient demographics and payer information. Our clearinghouse routes that request to the payer in real time and returns the 271 eligibility response.

Thank you for being a valued partner.

*The Special Provider Bulletin is a newsletter distributed to all network providers serving beneficiaries of Molina Healthcare of Utah health care plans.*