

Provider notice

Cotiviti will conduct post-payment reviews of inpatient claims

Beginning November 1, 2022, Molina Payment Integrity (PI) department has engaged the services of Cotiviti to conduct post-payment reviews of inpatient claims, skilled nursing claims, and inpatient rehab claims to verify payment accuracy of our facilities.

Cotiviti is a business associate of Molina Payment Integrity department as defined in 45 CFR, Section 160.103 of the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”). Cotiviti will perform its responsibilities on behalf of Molina in full compliance with HIPAA requirements.

We ask all providers to give Cotiviti the information necessary to complete the reviews to the same extent Molina staff would be allowed.

Next steps

Claim identification

- Claims will be identified for post-payment audit based on standard clinical or correct coding criteria.
- The audits will not conduct medical necessity reviews and will not result in denial of services for medical necessity.
- If a claim is identified for audit, your Medical Records department will receive a letter requesting medical records for specific paid claims.

Medical record requests

- If you receive a letter requesting medical records, you will have 30 days to send the medical records to Cotiviti.
- If Cotiviti does not receive the records within the required timeframe, you will receive a second notice.
- Failure to send the requested records may result in an administrative denial and recovery of the original payment by Molina PI department.

Audit results

- Should the review of the medical record result in an overpayment finding, you will receive an Audit Determination letter from Cotiviti explaining the results of the audit.
- If you disagree with the results, you will have 30 days or as required by contractual guidelines, to send a request for reconsideration with supporting information to Cotiviti.
- If you do not respond to these notifications, we assume you agree, and Molina PI department will proceed with a payment adjustment in accordance with your contract.

Questions?

If you have any questions, please contact your Provider Network Representative at (800) 424-4518 or MCCVA-Provider@molinahealthcare.com.

We appreciate your participation in our network and your dedication to the health and welfare of our members and your patients.

Thank you

Molina Healthcare