

Provider notice

Upcoming updates to our Medicaid claims process

Dear MCC Medicaid Provider:

Effective July 1, 2022, Molina Complete Care (MCC) will be making the following changes to the electronic claims, paper claims, and payment cycle processes for all medical and behavioral health claims. Continue submitting claims as you have been for vision, transportation and pharmacy.

Electronic claims

New payer ID	Effective July 1, 2022, all claim submissions for MCC plan members must be submitted to payer ID MCC02 . <i>Note that the MCCVA payer ID will be terminated as of July 1, 2022.</i>
Split bill guidance *	If a rendered outpatient service includes dates of service falling prior to July 1, 2022 and after, then that professional claim submission must be treated as a split bill as follows: <ul style="list-style-type: none"> • Claims for dates of service on or before 6/30/2022 • Claims for dates of service on or after 7/1/2022
Availity	Effective July 1, 2022, claims with dates of service on or after 7/1/2022 can also be submitted directly to MCC via Availity at availity.com/molinahealthcare .

Paper claims

Date of service prior to (<) 7/1/2022	Date of service on or after (=/>) 7/1/2022	Split bill guidance *
Molina Complete Care Claims Service Center 1 Cameron Hill Circle, Suite 52 Chattanooga, TN 37402	Molina Complete Care PO Box 22656 Long Beach, CA 90801	If a rendered outpatient service includes dates of service falling prior to July 1, 2022 and after, then that professional claim submission must be treated as a split bill as follows: <ul style="list-style-type: none"> • Claims for dates of service on or before 6/30/2022 • Claims for dates of service on or after 7/1/2022

* Institutional claims (i.e. inpatient services) are not applicable to split bill guidance.

Payment cycle

	Date of service prior to (<) 7/1/2022	Date of service on or after (=/>) 7/1/2022
Frequency	Once weekly (Tuesday)	Twice weekly (Tuesday, Thursday)

Please note:

- *Remittance advice will accompany each payment. Claims for dates of service before and after July 1, 2022 will be processed by different claims platforms and so their remit advice will look different.*
- *You may receive three (3) payments in weeks where claims for dates of service before and after July 1, 2022 are processed.*

Please email questions to MCCVA-Provider@molinahealthcare.com. Thank you for being a valued MCC network provider and helping us provide high quality health care services to our members.