

Provider notice

We posted a prior version of this communication on May 17, 2022. Please disregard that version and refer to this one instead.

Effective July 1, 2022, Molina Complete Care (MCC) will begin using **ProviderNet (by Change Healthcare)** for electronic payments. Network providers are encouraged to register for ProviderNet to take advantage of the following benefits:

- **Quicker payment** – processing can take as little as three days from the day the claim was submitted
- **Ability to search historical electronic remittance advice (ERA)** by claim number, member name, etc.
- **View, download, print and save** ERA for quick reference

Please review the following to make sure you're prepared before we make this transition:

If you **have never received any payments from Molina**, we need to send you a check so you can register to receive electronic payments.

1. On or about May 31, 2022, we will send you a \$0.01 check – **save** this check to use when you register.

Note: *This check will be accompanied by remit advice and will be for a test member. The check **does not** need to be deposited in order to complete registration.*

2. Visit <https://providernet.adminisource.com/start.aspx> to register.

If you have received a paper check from a Molina plan other than Virginia within the last 12 months, you may use that check to register to receive electronic payments. During our transition period to **ProviderNet (by Change Healthcare)**, a Molina Complete Care of Virginia check **cannot** be used for validation. It must be a check issued from any other Molina state health plan.

1. If you cannot find a check, please email MCCVA-Provider@MolinaHealthcare.com to get a check number to use for registration.
2. Visit <https://providernet.adminisource.com/start.aspx> to register.

If you **already have electronic funds transfer (EFT) set up with ProviderNet**, make sure all your active and eligible NPIs are added to your ProviderNet account.

Review the [ERA/EFT page](#) of our website for more information. Please email questions to MCCVA-Provider@MolinaHealthcare.com. Thank you for being a valued MCC network provider and helping us provide high quality health care services to our members.