

Addiction and Recovery Treatment Services (ARTS)



ARTS Services Covered

- ✓ Inpatient Detox
- ✓ Residential Treatment
- ✓ Partial Hospitalization
- ✓ Intensive Outpatient Programs
- ✓ Opioid Treatment Programs
- ✓ Office-Based Addiction Treatment
- ✓ Case Management
- ✓ Peer Recovery Supports

ARTS Provider

Steps on how to ensure credentialing and licensing requirements to provide ARTS can be found on the DMAS website below.

<https://www.dmas.virginia.gov/for-providers/addiction-and-recovery-treatment-services/>

Registration and Authorization

The ARTS Service Authorization Review Form (initial requests/ extension requests for same level of care) and registration forms are located online at:

<https://www.dmas.virginia.gov/for-providers/addiction-and-recovery-treatment-services/authorization-and-registration/>

To ensure timely processing of authorization and registration requests, it is important to complete these forms entirely.

- The most current ARTS authorization forms and registration forms are required and must be typed.
 - Failure to submit an incomplete form will result in a delay in processing of any requests.
- Each box must be completed with the correct and current information for the member/provider.
 - Using “see attached” is not appropriate.
 - Ensure accuracy of information provided (MCO’s are aware of members treatment history that has been covered by their insurance and can easily compare/confirm).
 - Do not use copy/past method or “cookie cutter” information.
 - Start each request with a blank form to avoid inaccurate information being submitted.
 - ASAM criteria should be utilized when documenting information to request appropriate levels of care. Provide information that is pertinent for the member as it relates to the criteria required for the level of care being requested.
 - Collaboration with additional providers that a member has is important for continuity of care and treatment.



- Supplementally documentation is appropriate but should only be used when necessary and not in place of the required form. Examples of supplemental documents could include medication lists, urine drug screen testing, treatment plan/treatment plan updates, etc.

DMAS Recommended Timeframes for Submission of the Service Authorization or Registration to MCO

Substance Use Case Management:

- Timeframe Initial Request: 2 business days from service initiation.
- Timeframe for Continuation Request: Within 7 days of expiration of preceding registration period.
- Form Required: ARTS and MHS Registration Form.

ASAM 2.1 to 4.0:

- Timeframe Initial Request: 1 business day from service initiation but no greater than 5 calendar days prior to service initiation.
- Timeframe for Continuation Request: Submitted prior to current service authorization ending but no greater than 5 calendar days prior to service authorization end date. If submitted after the current service authorizations ends, the begin date of extension will be based on the day of receipt.
- Form Required: ARTS Service Authorization Request ARTS Service Authorization Request for Extensions.

ARTS Peer Services:

- Timeframe Initial Request: Prior to service delivery but no greater than 30 days from documented assessment by CATP.
- Form Required: ARTS and MHS Registration Form.

** If a provider is Non-Par, an authorization if required and reviewed by medical necessity.

Molina Contact Information:

Contact Number: (800) 424-4518

UM: (800) 424-4461

Fax Number: (855) 339-8179

Care Coordinator Contacts:

Greta McCray, RN

(757) 709-9508

Greta.McCray@molinahealthcare.com

Lisa Owsley, M.Ed., LPC

(276) 639-8358

Lisa.Owsley@molinahealthcare.com

