

# Provider Bulletin

Molina Healthcare of Washington, Inc.

May 7, 2026

## Important Update: Delay of DME Navigator Go-Live

Molina Healthcare of Washington, Inc. previously announced the implementation of the DME Navigator® program for our members in all lines of business. Molina is briefly postponing the original launch date of June 1, 2026. The original implementation date noted above will no longer apply, additional details and a new timeline for implementation will be announced soon.

Providers should continue conducting business with Molina as you do today, including the processes, procedures and systems used today to submit claims, prior authorizations and other administrative functions.

The DME Navigator program, administered in partnership with Optum® and CareCentrix®, will introduce a centralized model for ordering and coordinating in-scope DME through a Point-of-Care (POC) platform. While this program remains in progress, implementation will occur later date that is to be determined.

**Molina will communicate the updated go-live date, along with any required provider actions, in advance to support a smooth transition.**

For full details on the DME Navigator program please refer to the original notice referencing the prior go-live date. This notice can be found on the [Washington Medicaid - Provider Notices](https://www.molinahealthcare.com/providers/wa/medicaid/comm/updatesevents.aspx) at <https://www.molinahealthcare.com/providers/wa/medicaid/comm/updatesevents.aspx>  
Molina will continue to share information and updates in preparation for the effective date.