



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Salish Region Integrated Managed Care and PCP Assignment (Medicaid)

Effective January 1, 2020, the Salish Region went live with Integrated Managed Care (IMC). Now, there are three Apple Health (Medicaid) plans serving the region: Molina Healthcare, Amerigroup and United Healthcare. These plans are available to eligible Apple Health - IMC members in the Salish Region. Members currently enrolled with Molina will continue their enrollment with Molina automatically. Molina members should remain assigned to the same PCP unless a member requests to be reassigned to a different PCP.

With IMC and PCP assignments, it is also important to remember that:

- Members are allowed to see their PCP of choice.
- Patients do not need a referral to see specialists and may keep appointments with specialists if their PCP changes.
- PCPs are paid for services regardless of who the assigned PCP is in our system and on a member's ID card.
- If a member complains that they were reassigned away from their PCP of choice, Molina can reassign them to their desired PCP. Please have them call Molina Member Services at (800) 869-7165, TTY 711.
- Continuity of care is important to all of us, so please help us reassure Molina members that the change to IMC does not necessitate an interruption of care.

As always, our goal is to provide you with excellent customer service and support. If you have any questions, please call (855) 322-4082 or contact your Provider Services Representative.

Thank you for your continued service to Molina members.