Electronic Claim Submission Requirements

Molina Healthcare delivers excellent customer service in part through the deployment of electronic provider support services.   As such Molina requests all contracted providers submit claims electronically. Electronic claim submission provides benefits to Providers including: faster claim processing, increased overall efficiencies, improved processing accuracy and reduced HIPAA violations.

Molina offers the following electronic Claims submission options:

- Submit Claims directly to Molina Healthcare of Washington via the secure Provider Portal at https://provider.molinahealthcare.com/provider/login
- Submit Claims to Molina through your EDI clearinghouse using Payer ID 38336, refer to our website for additional information at http://www.molinahealthcare.com/providers/common/medicaid/ediera/edi/Pages/benefits.aspx

Molina's Provider Portal is available free of charge, 24 hours per day, 7 days per week to all contracted providers. If you are not registered please go to https://provider.molinahealthcare.com/provider/login and register. The Provider Portal offers the following claim submission functions:

- Submit Professional (CMS1500) and Institutional (UB) Claims
- Upload claim attachments up to 128MB
- Create claim templates
- Submit a corrected claim
- Submit claims with Coordination of Benefits (COB)
- Void claims
- Verify claim status

You can find helpful information regarding claim submission in our online Provider Manual at http://www.molinahealthcare.com/providers/wa/medicaid/manual/Pages/provman.aspx.

In the future Molina Healthcare may start denying/rejecting your claims if not submitted electornically. We will notify you in advance when that will occur.

If you have any questions or concerns, please call the Provider Services Contact Center at (855) 322-4082 Monday through Friday between 7:30 a.m. and 6:30 p.m.