



# Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

## Molina's Exclusive Provider Portal is Changing to Availity (Medicaid)

Molina Healthcare has chosen Availity as our exclusive provider portal, and the transition from our legacy provider portal to Availity has begun. Please be assured that during this transition period, you will continue to have access to the existing Molina Provider Portal.

### Availity Member ID Usage Tips

For Molina Medicaid members in Washington, select Molina Healthcare Washington from the payer field, and then enter the member's ProviderOne ID in the Patient ID field (Member ID or Subscriber ID) for the following Availity Portal applications:

- Claims Status
- Professional Claims
- Facility Claims
- Eligibility and Benefit Inquiries
- Attachments – New > Send Attachments

Please be advised that at this time, only the ProviderOne ID can be used to search these applications. Inputting a Molina Member ID will not return the results.

Molina is working to ensure that you will be able to use the Molina Member ID or the ProviderOne ID for all Availity Portal applications in the future. We will provide updates as they are available.

If you need further assistance, please reach out to Availity Client Services at (800) 282-4548, 5 a.m. to 5 p.m. PST.



**Location of ProviderOne ID number**