



# Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

## **Molina Healthcare's Legacy Provider Portal Now Exclusively Through Availity** (Medicaid, Medicare, Marketplace)

Availity Essentials is now the official secure provider portal for Molina Healthcare providers. The Molina Legacy Provider Portal will be sunset on March 28, 2023. You will no longer have direct access to the Molina provider portal after that date.

**Not registered with Availity Essentials?** Registering your organization is easy and free. Your organization's administrator should register on [availity.com/molinahealthcare](https://availity.com/molinahealthcare). For registration issues, call Availity Client Services at (800) Availity (282-4548.) Assistance is available Monday-Friday 8 a.m. to 8 p.m. ET.

**Registering your non-healthcare business?** It's easy and free. Get started by visiting [https://apps.availity.com/availity/Demos/LP\\_AP\\_GetStarted\\_Atypical/index.html](https://apps.availity.com/availity/Demos/LP_AP_GetStarted_Atypical/index.html)

### **Core Features of Availity with Molina Healthcare**

<b>Eligibility &amp; benefits</b> <ul style="list-style-type: none"><li>• Easy access to patient eligibility and benefits information including COB and IP (CA). For ACA, plan documents can be downloaded</li></ul>	<b>Claims &amp; Remittances</b> <ul style="list-style-type: none"><li>• Enhanced search options: member, service date, provider claims history or 276 HIPAA standard</li><li>• View claims status, electronic remittance advices and EOP/EOB documents, including adjustment codes and remittance codes, along with their descriptions at both the claim and line level</li><li>• Enter and submit professional and institutional/facility batch claims online</li><li>• Streamlined claim entry for regular patients or repeatable claims through Smart Claims, which uses data from prior E&amp;B submission to search for patients and autofill your claim</li><li>• Attach medical documents to any claim</li></ul>
<b>Payer Spaces-Access Single-Sign-On or SSO Apps</b> <ul style="list-style-type: none"><li>• Download documents and get to useful Molina Links</li></ul>	<b>Secure message:</b> <ul style="list-style-type: none"><li>• Connect with Molina agents to resolve eligibility and benefits and claims inquiries</li></ul>

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| <ul style="list-style-type: none"><li>• Access features not yet available in the Availity Portal through Payer Spaces</li><li>• Applications such as submit and check prior authorizations, appeal status and appeal/dispute or correct a claim or create templates for easier claims submission, view PCP member rosters and patient health records, run and retrieve/download health plan specific reports.</li></ul> |  |
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**Getting Started:** Once you have your Availity Essentials account, you can learn more about the features and functionality offered for Molina providers. Simply log in and go to Help & Training >Get Trained to register for a live webinar, “Availity Essentials Provider Portal Overview for Molina Providers.”

**Thank you for serving Molina members.**